PURGING THE CACHE OF A WEB BROWSER

Typically, as you visit a web page, your browser application will store bits of information from that web page so that it will load more quickly upon future visits. Unfortunately, this process can also make it difficult to see updated information or cause the page to work incorrectly. To overcome this, the cache of information must be deleted or purged.

This article explains one method to purge the cache for the CSU supported browsers. Other methods exist and may be found on the Internet.

CHROME

1. Copy and paste the following text in the browser bar: chrome://settings/clearBrowserData
2. The Clear browsing data box will open. Use the Obliterate the following items from: drop-down menu to choose the period of time for which you want to clear cached information.
3. To clear your entire cache, select the beginning of time. Then, select the following options:
   - Browsing history
   - Download history
   - Cookies and other site and plug-in data
   - Cached images and files
4. Click Clear browsing data.
5. Exit/quit all browser windows and re-open the browser.

FIREFOX

1. From the History menu, select Clear Recent History. If the menu bar is hidden, press Alt to make it visible.
2. From the Time range to clear: drop-down menu, select the desired range.
   - NOTE: To clear your entire cache, select Everything.
3. Next to Details, click the down arrow to choose which elements of the history to clear; to clear your entire cache, select all items.
4. Click Clear Now
5. Exit/quit all browser windows and re-open the browser.

INTERNET EXPLORER

1. Select Tools (via the Gear icon) > Safety > Delete browsing history…. (If the menu bar is hidden, press Alt to make it visible.)
2. Deselect Preserve Favorites website data, and select:
   - Temporary Internet files or Temporary Internet files and website files
   - Cookies or Cookies and website data
   - History
3. Click Delete. You will see a confirmation at the bottom of the window when the process is complete.
4. Exit/quit all browser windows and re-open the browser.

SAFARI 8

1. From the Safari menu, select Clear History and Website Data….
2. Select the desired time range, and then click Clear History.
3. Go to Safari > Quit Safari or press ⌘–Q to exit the browser completely.

SAFARI 7 AND BELOW

1. From the Safari menu, select Reset Safari….
2. Select the items you want to reset, and then click Reset. As of Safari 5.1, Remove all website data includes both cookies and cache.
3. Go to Safari > Quit Safari or press ⌘–Q to exit the browser completely.

OPERA

1. From the Opera menu, select Settings, and then Delete Private Data….
2. In the dialog box that opens, select the items you want to clear, and then click Delete.
3. Exit/quit all browser windows and re-open the browser