



## Promoting Viking Vets' Success at CSU

### How does the Veteran Student Success Program help Viking Vets succeed at CSU?

- Admissions assistance and counseling, and academic advising, including for declaring a major.
- VA benefits (including the GI Bill) counseling and access to all VA services in northeast Ohio
- Assistance to those serving with class concerns arising from deployment, ADT and even IDT
- Tutoring – one on one academic tutoring from other veterans attending CSU
- A veterans' lounge with a separate computer room, quiet study/tutoring room, the VA VetSuccess Counselor, and an office for the staff of the Veterans Certifying Official all in one place.
- A veteran student staff that can assist with any concern or can find those who can assist
- VA VetSuccess Counselor – in-house VA benefits specialist (a VA employee)
- Veterans Certifying Official – office is co-located in the Dayroom
- Counseling services as needed – either using campus programs or referrals to the VA
- A chapter of the Student Veterans of America (SVA)

### How does the Office of Disability Services (ODS) help Viking Vets succeed at CSU?

- ODS serves students with a variety of disabilities, including service-connected disabilities such as deafness, blindness, partially or completely missing limbs, mobility impairments, major depressive disorder and PTSD, Military Sexual Trauma, traumatic brain injury, as well as chronic health conditions, attention deficit disorder, psychological diagnoses and other impairments.
- Veterans who require an accommodation of a disability must request it from ODS.
- Upon receipt of the request, ODS engages in an interactive process with the veteran to identify appropriate accommodations. Accommodations for service-connected disabilities may include the use of memory aids during exams, improved listening technology, low distraction testing environments, flexibility with attendance, short breaks from class to alleviate stress, provision of texts in accessible formats, late withdrawals without penalties and extended time for exams or assignments.
- ODS makes finding the right accommodation(s) an individualized process based on the specific needs of the veteran and the expression of their disability.
- Veterans should contact ODS with questions related to identifying an appropriate accommodation, implementing the accommodation in a particular class, and modifying an accommodation if it is not sufficient or the expression of the veteran's health condition changes.

### How does the Office for Institutional Equity (OIE) help Viking Vets succeed at CSU?

- OIE administers the University's equal opportunity, equal access, non-discrimination and anti-harassment policies and programs. This includes the University's commitment to providing veteran students with an educational environment free of discrimination and harassment.
- OIE investigates and resolves complaints of discrimination and harassment based on protected status, including veterans status and disability, as well as age, race, color, religion, national origin, sex, sexual orientation, gender identity and/or expression, and other classifications protected by law.

- Sexual violence is a form of sex discrimination whether the violence is recent or continues to impact the survivor. OIE acts as the primary contact and resource for victims of sexual violence, which includes sexual assault, dating and domestic violence, stalking and all forms of nonconsensual sex.
- OIE will investigate and problem solve when veterans believe ODS-determined accommodations are not being followed by a professor or are insufficient to enable the veteran to succeed.
- OIE provides training and information on unlawful discrimination, harassment and sexual violence to increase awareness of these issues throughout the Campus community and promote the full participation, well-being and equitable treatment of all students, faculty and staff.
- OIE conducts outreach to organizations and agencies which serve and provide access and job opportunities for women, minorities, persons with disabilities and veterans.

## **Veterans Student Success, ODS or OIE? Who to contact?**

**Is a professor making frequent derogatory comments about service in the Armed Forces?  
Call OIE!**

**Is PTSD making it hard to concentrate this semester and it's too late to catch up?  
Call ODS!**

**Has a living arrangement become untenable?  
Call Veteran Student Success!**

**Returned from deployment to a mountain of readjustment details?  
Call Veteran Student Success!**

**Being treated unfairly based on veteran or military status?  
Call OIE!**

**Have ODS accommodations already but still struggling in class?  
Call ODS!**

### **How do I contact Viking Vets, ODS and OIE?**

#### **Veteran Student Success Program**

Trinity Commons  
2254 Euclid Avenue  
Cleveland, OH 44115  
216-875-9996  
[vikingvetscsu@gmail.com](mailto:vikingvetscsu@gmail.com)

#### **Office of Disability Services**

Main Classroom (MC), Room 147  
1899 E. 22<sup>nd</sup>  
Cleveland, OH 44115  
Linda Casalina, Director ODS  
[l.casalina@csuohio.edu](mailto:l.casalina@csuohio.edu)

#### **Office for Institutional Equity**

Administration Center (AC), Room 236  
2300 Euclid Ave.  
Cleveland, OH 44115  
216-687-2223  
Rachel Lutner, Director OIE & Title IX Coordinator  
[r.lutner@csuohio.edu](mailto:r.lutner@csuohio.edu)  
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