

UC for Enterprise Desktop Client (UNIVERGE® UC700)

UC for Enterprise Mobility (UNIVERGE® MC550)

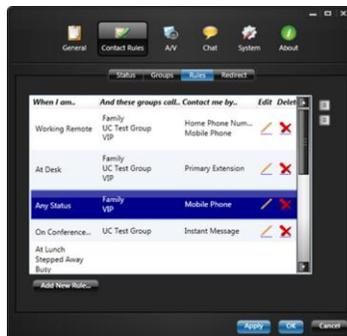
Rich Presence Information through Desktop Client (UC700)

UCE Desktop Client enables you to determine the real-time status and availability of your colleagues with just a quick glance of your contact list. The Contact List uses intuitive status icons of different colors to indicate each contact's availability. The Contact List also shows colleagues your preferred method(s) of communication. If a contact is not logged in, on the phone, away from their desk, etc., you can set an alert to know when the person becomes available, and click to call from the alert. Use compact mode to see even more contacts at a glance, or use the photo view to see user's pictures or avatars.



Individualized Contact Rules

UCE Desktop Client features Contact Rules that enable you to assign different call treatments for individuals and groups based on your set presence status. Users can select from one of the pre-defined status choices, such as Away from Desk, In a Meeting, Out of Office, etc., or create their own custom status message.



Presence-Enabled Communications History

UCE Desktop Client not only shows you calls you received and placed and their duration, it also displays your IM history and indicates if you have missed calls, IMs, and voicemails. What's more, the history shows you the presence of the related person so you can easily decide if they are available to return their call, saving you time in case they are currently on the phone, not at their desk, and not mobile.



Intuitive Call Control and Visual Voicemail

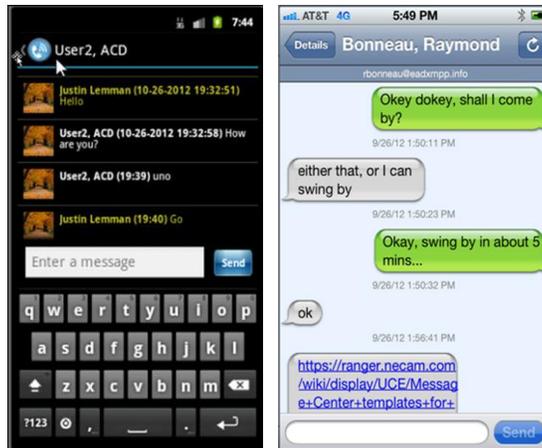
UCE Desktop Client includes an easy-to-use graphical interface for call control with context-enabled icons, which enables any user to immediately take advantage of the benefits this solution offers. You can click to dial directly from your contact lists or automatically dial the appropriate number based upon the recipient's status. The interface also displays a small pop-up window for incoming calls that gives the user the choice of accepting the call, immediately sending it to voicemail, or redirecting the call to another destination – all with the single click of a mouse. If a caller happens to be redirected to voicemail and leaves a message, an icon appears in your UCE Desktop Client's toolbar. Simply click the icons to listen to the message.



Enhanced Mobile Presence through UCE Mobility (MC550)

Native Apple® iPhone® and Android Applications for Easy Install and Use

UCE Mobility offers a native iPhone and Android application that users can easily download from the iTunes® store and Google® Play. This enables users to easily access UCE Mobility's features and functionality without having to go through the web-browser, and it adds real-time IM communication to other Empowered desk and mobile users. Users without an iPhone or Android system may access the service through the mobile phone's web browser.

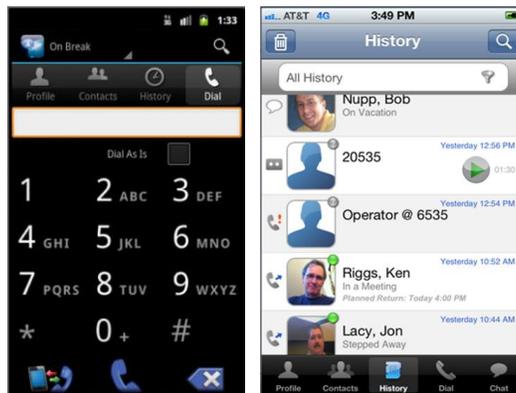


Users can access and change their status, search for contacts by name or department and immediately know if they are available, access additional profile information of contacts, and simply click a contact to place a call.



Enterprise Dialing and Call History via Your Mobile Device

With UCE Mobility, Smartphone and web-enabled cell phone users are able to dial stations of the enterprise voice platform. This allows mobile users to place calls by either entering a 4 digit extension or a fully-dialed number. By simply accessing the web interface or shortcut and touching the history icon, a user's communications log is displayed. The communications history provides the name and photo of the caller/called party, the presence status of the caller/ called person, the date and time of the call/message, and allows call filtering by incoming, outgoing and missed calls. It is easy to save caller information to the contact database, view missed calls, and click to return them, even when away from your desk or laptop.



Seamless Call Transfer Between Mobile and Desktop Phones

Calls initiated or received from UCE Mobility can be seamlessly moved to the user's desktop phone (or vice versa) through a simple push of a pre-programmed "move" key or desktop phone button ensuring an uninterrupted conversation. Users can be assured that their calls are never interrupted.



Interested in UC700/MC550?

Please contact

CSU Telecommunications

to request a demonstration or service quote:

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