

Dealing with non-compliance of health and safety protocols in the classroom

Fall 2020

1) Yellow card and Red card System:

The goal of this system is to communicate the need for all students to comply with the CSU health and safety protocols. Faculty are encouraged to use this system of communicating with students to urge them to comply with these protocols in the classroom. The intention is to demonstrate the need for students to follow CSU's health and safety protocols in a non-confrontational manner.

a) *Yellow card*- can be used to communicate the following:

- Acknowledges the student is not wearing a facial covering,
- Reminds students to put on their face covering
- Reminds students who have an approved accommodation allowing them not to wear a facial covering to provide the documentation.
- Faculty advises them to leave in a short time frame, and where to get a face covering or mask if they wish to return to class.

Yellow Card Text

CSU is working to keep us all safe, and it's important that every community member participate in that effort. This is reminder of two of our key safe practices: Please put on your face covering or maintain 6 feet of physical distance in the classroom.

- *If you do not have a face covering with you, please leave the classroom within the next 5 minutes.*
- *Masks may be purchased in vending machines, at the CSU Bookstore and Information Desk located in the Student Center, and through Wellness Ambassadors.*
- *You may return to class in-person ONLY if you are wearing a face covering.*
- *If you have an approved accommodation regarding a face covering, please provide the documentation to me.*
- *This yellow card is a first warning, and failure to follow the above steps will result in further action. If you do not maintain physical distance or wear a facial covering in this class, you will be referred to the Dean of Students' Office.*

b) *Red Card* - can be used to communicate the following:

- advises student that since they have not left the classroom within the 5-minute timeframe, this red card is a final warning

- The student is being referred to the Dean of Students' office for a required discussion before being able to return to class.
- The card warns student they need to leave the class immediately.
- This is a second warning, and the student may face an interim suspension if they do not leave the class immediately.

Red Card Text

We take the health and safety of our community seriously, and you are violating our community standards.

- ***You MUST either put on a face covering or leave the class immediately. THIS IS A FINAL WARNING BEFORE DISCIPLINARY ACTION WILL BE TAKEN AGAINST YOU WITH THE STUDENT CODE OF CONDUCT.***
- ***This is a second warning – red card.***
- ***You will be referred to the Dean of Students and will not be able to return to class until you met with the Dean or designee.***
- ***If you do not put on a face covering or leave the classroom in the next 5 minutes, you will be placed on interim suspension from all in-person courses at CSU.***

c) *Consequences of a red card and not complying with the protocols is the student will receive an Interim Suspension and Removal from course*

- Faculty need to notify the Dean of Students' Office regarding need for suspension from the class. Email communitystandards@csuohio.edu to report giving a student a red card. Be sure to include the students name, CSU ID, and the course information.

2) Other non-confrontational management suggestions:

- Project Calmness When Approaching an Escalating Student
- Use Non-Verbal and Para-Verbal Behaviors (e.g., use a calm tone/voice) to Defuse Potential Confrontations
- Stand/ sit in silence until the non-complying student leaves the classroom
- If the student becomes threatening or aggressive extricate yourself
 - Give the class a short break
 - Dismiss the whole class for the day