



Migrating to a New Digital Signage System – Rise Vision

Dear Visix User

We are posting this notice to inform you of an upcoming conversion of the Visix digital signage system to a new digital signage system called Rise Vision.

What & Why

The current Visix system is on a proprietary system that requires the purchase of specific hardware and the installation of specific cabling, along with the need of it being hosted on site, thus limiting the ability to access the system from off campus. In addition to this, there is also to cost associated with the purchasing licenses along with the maintenance associated with the software updates.

The Rise system offers services similar to that of Visix along with services we currently do not have available to us. Rise offers ease of use from on or off campus, the ability to download pre-made templates in addition to material that is created on site all while be very affordable. Hardware is still required for this system, however, the cost associated with a Rise device is lower than that of a Visix device. The need for the installation of specific cabling has been eliminated with Rise, with this system we are able to use our existing infrastructure.

How will this impact me?

The Rise system offers the ability to access and manage your postings from any device either on campus or off campus simply by signing into your assigned account.

If you have material currently posted on the Visix system that you wish be moved over to the Rise system, you will be responsible for retaining a copy of the material on your desktop so that you may upload it into the Rise system. Please note, we are unable to move any item posted on Visix to the Rise system.

There will be an outage when the conversion occurs, but action will be taken to keep it to a minimum.

There will be no cost associated with this conversion nor will there be a need to update / replace any monitor.

For additional information concerning this system and how it works, please visit <https://www.csuohio.edu/messaging-services/rise>.

When will I move?

At this time, we do not have specific dates. We are in the process of reviewing each individual location to determine any specific needs / requirements. Once we have completed this review, a time table will be created and notices sent out to each section with tentative dates. We expect to start this work at the end of the spring semester with a completion date of the end of the summer semester.

Will training be offered?

Training will occur based upon an individual location's conversion date. At this time we are planning on this training occurring 1 week before the scheduled conversion. The location of this training is dependent on the number of individuals who will require training; if convenient for the end user, training will occur at their location or arrangements can be made for training to occur on the 10th floor of Rhodes Tower. As noted above, accounts will be created for each individual who currently has access to the Visix system. Before these accounts are activated notices will be sent to these individuals confirming that they will need access to the rise system, along with information concerning their Rise account.

How can I prepare?

Retain copies of any material that is currently posted on the Visix system, that you wish to have posted on the Rise system. Once material is posted on the Visix system, it cannot be downloaded.

Review the information located at <https://www.csuohio.edu/messaging-services/rise>

Questions

Please direct any questions you may have to riseadmins@csuohio.edu or contact the IST Help Desk at ext. 5050.