

Cleveland State University Resources

This card will assist you in determining how to respond to distressed, disruptive or at-risk individuals. On the reverse side, you will find the Cleveland State University Campus Response Guide, which is divided into three categories: situations requiring immediate assistance, situations requiring some assistance and situations you can address and make referrals. You will also find signs and symptoms, examples and action steps for each of these categories.

Vikes CARE

EVERYONE IS ONE OF US

The colored symbols below designate resources that can be utilized in the following types of situations:

- : Requires immediate assistance; imminent risk to self or others
- ▲: Requires assistance; possible risk to self or others
- : Address and make referrals; minimal risk to self or others
- ★: Mental health resources

CAMPUS RESOURCES

Counseling Center

216.687.2277 ● ▲ ★
www.csuohio.edu/counselingcenter

University Police

911 (Emergency) ● ▲
216-687-2020 (Non-emergency)
www.csuohio.edu/police

CARE Team

216-687-2048 ▲ ●
www.csuohio.edu/care/csu-care-team
magnusacts@csuohio.edu

Office of Disability Services

216-687-2015 ▲ ●
www.csuohio.edu/disability

Health and Wellness Services

216-687-3649 ▲ ●
www.csuohio.edu/health

Office for Institutional Equity

Title IX/Sexual Misconduct
216-687-2223 ▲ ●
www.csuohio.edu/institutional-equity

Community Standards (Student Conduct)

216-687-2048 ▲ ●
www.csuohio.edu/studentlife/community-standards-advocacy

University Ombudsperson

216-687-3993 ▲ ●
www.csuohio.edu/provost/ombudsperson

Veteran Student Success Program

216-875-9996 ▲ ●
www.csuohio.edu/vikingvets

Marejoyce Green Women's Center

216-687-4674 ▲ ●
www.csuohio.edu/womenscenter

FACULTY/STAFF RESOURCES

Human Resources

216-687-3636 ▲ ●
mycsu.csuohio.edu/offices/hrd/

IMPACT Employee Assistance and Work/Life Program

800-227-6007 ▲ ● ★
mycsu.csuohio.edu/offices/hrd/benefits_eap.html

University Ombudsperson

216-687-3993 ▲ ●
www.csuohio.edu/provost/ombudsperson

VikeHealth

216.687.3760 ▲ ●
www.csuohio.edu/hrd/vikehealth

24-HOUR RESOURCES

Counseling Center

(After Hours Services)
216-687-2277 ● ▲ ★
www.csuohio.edu/counselingcenter

Frontline Services

24/7 Crisis Hotline ● ▲ ★
Mobile Crisis Team
216-623-6888
www.frontlineservice.org

National Suicide Prevention Hotline

800-273-TALK (8255) ● ▲ ★
www.suicidepreventionlifeline.org/GetHelp/LifelineChat.aspx (Online Chat)

Reach Out! Cleveland State Phone App

● ▲ ★
<https://www.csuohio.edu/studentwellness/reach-out-app>

The Trevor Lifeline: Preventing Suicide Among LGBTQ Youth

866-488-7386 ● ▲ ★
www.thetrevorproject.org

University Police

911 (Emergency) ● ▲
216-687-2020 (Non-emergency)
www.csuohio.edu/police

Veterans Crisis Line

800-273-8355 (Press 1) ● ▲ ★
Text: 838255
www.veteranscrisisline.net



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