Fall 2016

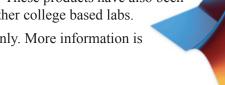
STUDENT TECH UPDATE

GET MATLAB ON A CSU FACULTY/STAFF/STUDENT COMPUTER

Cleveland State University's Department of Information Service and Technology has deployed MATLAB and Simulink Anywhere Access for Students, Educators, and Researchers.

Cleveland State University signed an agreement with MathWorks that provides all of our students, educators, and researchers' campus-wide access to MATLAB toolboxes and Simulink. These products have also been installed in IS&T labs, Library Learning Commons, Mobile Campus and other college based labs.

The use of these products is restricted to active students, faculty and staff only. More information is in this Easy Knowledgebase article:



Get MATLAB

https://csuohio.service-now.com/kb_view_customer.do?sysparm_article=KB0010939 (sign in to open)

WIRELESS PRINTING FOR STUDENTS

New this Fall!! The Xerox Mobile Print Portal app will enable the Apple IOS, Android, or Windows 10 mobile user to print to selected printers on the CSU campus. Students will be able to download the app from the App Store, Google Play Store, or Windows Store.

This is for student use only and is only available in IS&T Student Labs which are supported by student technology fees.

For installation and configuration details, please read the following Easy Knowledgebase article. Also included in the article is a list of printers available in the program.

Using the Xerox Mobile Print Portal:

https://csuohio.service-now.com/kb_view_customer.do?sysparm_article=KB0010937 (sign in to open)

LIBRARY LEARNING COMMONS

In the Spring Term of 2015, we closed our General Purpose lab in Fenn Hall as it was being repurposed by the University. Unfortunately, this meant removing 50 computers from use by our students. We know through surveys that students ask for more access to computer equipment across campus. Fortunately, we found the Michael Schwartz Library was also looking to increase their footprint of computers for the general use all students on campus. We were able to partner with the Library and move our 50 computers in to the Library Learning Commons where the lab is now co-managed by the Library and IS&T.

In addition, we were asked and completed moving a satellite Mobile Campus into the first floor of the library as well giving students two locations from which to borrow laptops and calculators. IS&T strives each year to provide modern, update to date computers and software for use by our entire student population. We feel the collaboration with the library has given us the opportunity to provide a greater degree of service to our student population.

NEW UPDATED LAB IMAGE

Every year IS&T updates the image that runs in all of our General Purpose Labs. This includes making sure Windows is patched, that virus scanning is present, and that where possible, new updated versions of our software are present. This also includes loading the newest version of Office on each computer which includes Word, Excel, PowerPoint, Access and more. We provide other useful tools like SAS, SPSS and Matlab as these are used by many students across campus.

To find out more about our labs, visit: http://www.csuohio.edu/computer-labs/computer-labs.

COMING THIS FALL! THE NEW CLICK MINI FACE UP BOOK SCANNERS

These easy to use scanners will be in the IS&T business lab BU23 and the Campus Connection Lounge in the Student Center. No more lifting and closing a lid. No more waiting for the light to stop moving. These scanners are fast and easy to use. You can scan to a USB Drive or have the documents sent

to your email address. Just lay your material on the plate, one or two pages at a time, press the button and watch how fast they can work.

The KIC Click captures nearly 20 book pages per minute for instant access on tablets, notebooks, smart devices and easy transfer to desktop PCs and servers. With a bed size 30% larger than its nearest competitor, it captures up to 22 x16 inch books and materials at an uncompromising resolution of 300dpi.

You can scan journals for research, large maps and drawings, artwork or normal printed material. Best of all IT IS FREE!!!

BORROW A SURFACE PRO 4 OR MACBOOK AIR

Want to borrow a Microsoft Surface Pro 4 or check out the new MacBook 13" Air? Several of both are being added to the stash of technology that Mobile Campus carries in either the Library or Student Center locations! These units are light but have keyboards attached when you need to write or edit a document.

These new models will expand our line of offerings and present our students with some of the top-end technology available today. Remember, Mobile Campus is a free service supported by your Student Technology Fees.

Please Note: Because these computers have different characteristics than the HP laptops, we are still developing the software profile for them. This means they may not be available at the beginning of the semester. Keep an eye on the electronic display screen at Mobile Campus to see when they become available.

VISIX DISPLAYS

You may have noticed large, electric signs in the IS&T General Computer Labs and at the Mobile Campus laptop

DON'T BUY MICROSOFT OFFICE 2016!

Students! IS&T provides you with Office Pro 2013 or 2016, your choice for PC's and Mac's for your personal use. These products are designed to work on PC/Laptops, Tablets and Phones. Any device that contains an Operating System can run the Office Pro Suite.

As an active student, you can download Five (5) copies of Office Pro to a PC/Laptop, an additional Five (5) copies to tablets, and yet an additional Five (5) to your phone(s). All for free as long as you are an active student.

Not only will you receive the full Office Pro suite, but you will have access to a 1TB Cloud Drive called OneDrive. No more forgetting your USB Drive; your loan counter in the Student Center. These display units - which look like large flat-screen TVs, can be programmed to display information in an ever-changing environment where printed posters may suddenly become obsolete. Messages will cycle through a series of relevant topics and can be changed quickly when necessary.

The screens will also contain general information such as date, time, weather, and current news headlines from CNN. The units can be individually managed so the display in one lab can be unique to that lab and different from displays in other labs or at Mobile Campus.

Screens already shown have included everything from operating hours of each lab, to announcing the return of tablets to Mobile Campus, to extended hours at Mobile Campus, to a celebratory message for the Cleveland Cavaliers' recent World Championship.

MOBILE CAMPUS COMPUTER BORROWING TIME EXTENDED!

Mobile Campus is changing their policy on the length of loans to 48 hours this Fall.

Previously laptops and tablets were only loaned for five hours at a time (renewable). Because most classes are scheduled on Monday and Wednesday or Tuesday and Thursday, students frequently had to come to campus on their "day off" or suffer an overnight late fee. This longer loan period should help students avoid those fines.

Because laptop batteries will not remain charged for 48 hours, Mobile Campus will offer A/C power cords with loaned laptops. It is important to know however, if a laptop is borrowed with a power cord and is returned without the cord, the laptop will be considered still on loan (and subject to late fees) until all borrowed components are returned.

We believe this change will make the Mobile Campus program more supportive of our students' academic pursuits.

OneDrive storage will be with you as long as you can connect to the Internet.

HOW TO DOWNLOAD

- 1. Log on to engage365.com and sign in.
- 2. Click on the gear in the upper right hand corner.
- 3. Click on Office 365 under My app settings.
- 4. Click on Software.
- 5. Read the instructions and install the software.

More info

http://www.csuohio.edu/messaging-services.