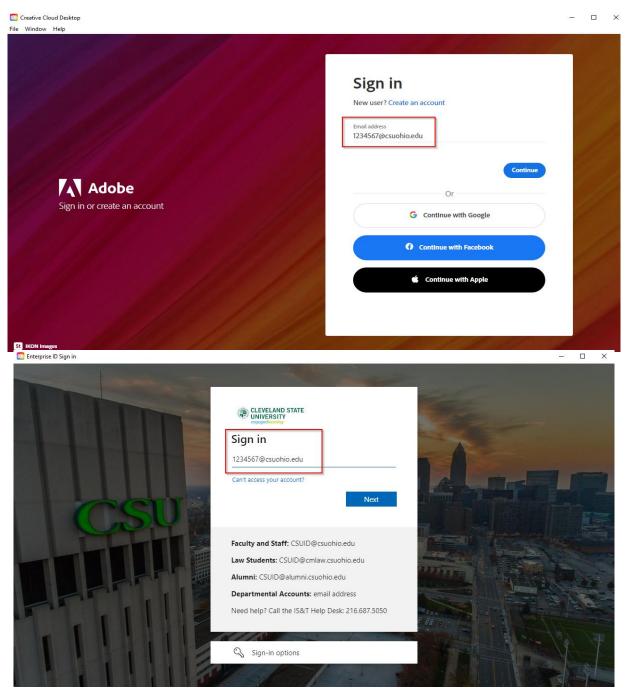
Installing Creative Cloud on a CSU-Managed Windows computer or personal Windows computer (off campus; admin rights may be required)

If you have previous versions of Adobe software – Acrobat Pro or Photoshop, we recommend uninstalling them first

Logging into the Adobe Creative Cloud website

Navigate to: https://creativecloud.adobe.com

- 1. Select Sign in, enter your <u>CSUID@csuohio.edu</u>
- 2. Sign in using your CampusNet password as you would for your CSU Webmail account.



3. Next, click to run the downloaded installer

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Creative Cloud Apps	Files Learn Discover Stock & Marketpla	ace	Q 🥹 🌲 🤤 🕅
Your Creative Cloud	Suggested		Manage account
WEB APPS Photoshop (Beta) Creative Cloud Express Lr Lightroom Acrobat	PS DESKTOP + MOBILE Photoshop Edit photos to create new images and graphics.	 DESKTOP + MOBILE Acrobat DC Create, edit, and share PDFs.	Your plan Adobe for Enterprise Resources Install Creative Cloud app Support community
E Browse All Apps	Download	Download	Help center Contact us
	Recent	Go to Files ~	Storage 0/100 GB 1%

4. Follow the prompts and install the software. You may need admin credentials if you are installing on a CSU-managed computer. To find the computer's Device Name: click on the magnifying glass next to the Start Menu, type in the words "computer name", click on "View your PC name", and look for the line that says Device name.

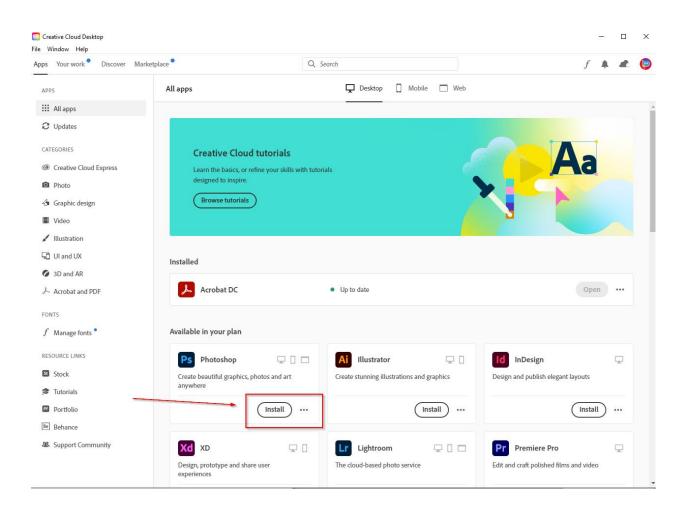
Settings			-10		×
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Find a setting	Your PC is monitored and protected.	Related settings System info			1
System	Virus & Threat Protection	System mo			
	Firewall & Network Protection				
C Display	Device performance & Health				
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di) Sound	Account protection				
Notifications & actions	Oevice security				
	See details in Windows Security				
O Power & sleep					
📼 Storage	Device specifications				
Tablet mode	Windows 10 Enterprise LTSC Device name				
日 Multitasking	Processor Installed RAM				
% Shared experiences	Device ID Product ID				
🛱 Clipboard	System type 64-bit operating system, x64-based processor				
> Remote Desktop	Pen and touch No pen or touch input is available for this display Rename this PC				
() About					
	Windows specifications				

Edition Windows 10 Enterprise LTSC Version 1809 Installed on 3/9/2020

- 5. You can then contact the Help Desk at (216) 687-5050 or chat with a Help Desk representative at https://gethelp.csuohio.edu to get 30-day admin credentials for the machine. Use the provided credentials when prompted for elevated rights during the installation process.
- 6. Once the installation has completed, sign in with your CSU ID number and CampusNet password. (Shown Below)

Creative Cloud Desktop		-		×
File Window Help				
	Sign in New user? Create an account Email address 1234567@csuohio.edu			
Sign in or create an account	Continue Or G Continue with Google			
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St IKON Images	All In the statistics			
💽 Enterprise ID Sign in				×
CSU	CLEVELAND STATE UNIVERSITY Sign in 1234567@csuohio.edu Carit access your account?			1
	Faculty and Staff: CSUID@csuohio.edu Law Students: CSUID@cmlaw.csuohio.edu Alumni: CSUID@alumni.csuohio.edu Departmental Accounts: email address Need help? Call the IS&T Help Desk: 216.687,5050			
	C Sign-in options		R	

From the main menu, you can install a host of Adobe products available to you. Simply click the Install button beneath the application(s) you want to install.



Adobe tutorials

Adobe provides online tutorials for a wide array of Adobe products on their Creative Cloud website. The Adobe Learn site can be found here: <u>https://creativecloud.adobe.com/cc/learn</u>

Help

Additionally, if you run into any issues logging into the Creative Cloud site or downloading Adobe apps, please contact the IS&T Help Desk by calling (216) 687-5050 or via chat at <u>gethelp.csuohio.edu.</u> You may also submit a service request by visiting <u>easy.csuohio.edu.</u> If using the Easy site, once on the home page, click "Get Help" and then click "Create a New Incident." You can then fill out the required fields and describe what is needed.