

Financial Aid Office

2121 Euclid Avenue, Cleveland, OH 44115 Phone 216-687-5411 Fax 216-687-9247 www.csuohio.edu/financial-aid

2023-2024 Comment Code 400 (Parent) / 401 (Student) Resolution

First Name	CSU ID #
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The Financial Aid Office has received your 2023-2024 Free Application for Federal Student Aid (FAFSA). The U.S. Department of Education has flagged your FAFSA with comment codes 400 (parent) and / or 401(student). These codes are meant to resolve discrepancies in information reported on your FAFSA. Federal Student Aid regulations requires us to correct inconsistent information before any funds can be disbursed.

Review your 2023-2024 Student Aid Report (SAR) from your 2023-2024 FAFSA to determine if a Comment Code 400/401 has been generated due to the figures you entered on your 2023-2024 FAFSA application, and what is causing the discrepancy. You can make corrections to your 2023-2024 FAFSA application at www.studentaid.gov to resolve a Comment Code 400/401. If you wish for the Financial Aid Office to make the corrections on your behalf, you must complete and submit this form along with the appropriate documentation listed below.

NOTE: The Financial Aid Office reserves the right to ask for official documentation (signed 2021 Federal Tax Returns, court documents, benefit statements, etc.) to resolve any discrepancies. Making changes to your FAFSA to clarify inconsistent information may result in the U.S. Department of Education selecting you for verification.

Most Comment Code 400/401 Flags Include:

☐ Any appropriate support documentation to verify your statement

You reported a total amount from the student or parents' additional financial information fields that is high for the other income amount reported.		
Please submit:		
Grant and Scholarship Income: □ A signed copy of your student or parent 2021 Federal Tax Return 1040		
Combat Pay: □ A copy of all student or parent 2021 W2(s)		
Need Based Income: □ A copy of all student or parent 2021 W2(s) □ A signed statement indicating the program in which this income was earned		
Child Support Paid:☐ A copy of your student or parent 2021 Child Support documentation		
<u>Co-op Earnings:</u> □ A copy of all student or parent 2021 W2(s)		
Educational Credits: A signed copy of your student or parent 2021 Federal Tax Return 1040 (along with a copy of Schedule 3 if filed), or a copy of your student or parent 2021 Tax Return Transcript		
Other		
Please submit: A signed statement explaining the issue		

I affirm that the data contained on this form and submitted with this form is true and complete to the best of my knowledge. Upon request, I will provide additional documentation to substantiate the information provided. I understand I may be required to provide documentation from the Internal Revenue Service of the actual income for the impacted tax year.

Note: This form must be signed with a hand written signature. Typed names or electronic signatures are not acceptable and will delay processing