

The Division of Student Belonging and Success Virtual Information Session

Dr. Tachelle I. Banks

Vice President, Division of Student Belonging and Success

Dr. Nicholas Petty

Associate Vice President and Dean of Students,

Division of Student Belonging and Success



**Cleveland State
University**

Housing and Operations

Get Ready for Move-In

- **Before you Arrive**

- Complete your housing checklist
- Review your move-in appointment and arrival instructions

- **Pack Smart**

- Know what to bring and what to leave at home
- Coordinate with your roommate on shared items

- **Move-In**

- Check in and inspect your room
- Submit maintenance requests through the online work order system

Contact: Peter Gatto

Executive Director, Housing and Campus Experience

Euclid Commons, Room 198

2450 Euclid Ave. (North Entrance)

Phone: 216-687-5196

reslife@csuohio.edu

Residence Life: “Find Your Crew”



- **Chart Your Course**

- **Engagement**

- Floor meetings and events, Friday Night Vikes events, Community Engagement events, and Interactions with peers
 - Roommate Expectations
 - Resident Handbook

- **Safety**

- On-call assistance: Resident Assistants, Graduate Assistants, Professional Staff, and University Administrators
 - Security Staff and University Police
 - Desks are open 24/7

Contact:

Jacob McAbee, M.S.
Director, Residence Life
Email: j.mcabee@csuohio.edu

FAFSA TO FUNDS

8 Steps to Financial Aid

Financial Aid



1

COMPLETE THE FAFSA AND SUBMIT

Complete the Free Application for Federal Student Aid (FAFSA) at **studentaid.gov** and submit.



2

RESULT: FAFSA SUBMISSION SUMMARY

You will receive a FAFSA Submission Summary within 1–3 days.



3

VERIFICATION (IF SELECTED)

If selected for verification, you will be notified by email of the required documents.



4

ELIGIBILITY CALCULATED

Your FAFSA information is processed and reviewed. Your eligibility is calculated.



5

SCHOLARSHIPS (INTERNAL & EXTERNAL) AND LOANS PACKAGED

You are considered for institutional scholarships, grants, work-study, and loans.



6

AWARD LETTER SENT

Your financial aid award letter is available in your CSU student portal.



7

STUDENT ACCEPTS/DECLINES OR DECREASES AID

Review your award and accept, decline, or decrease any aid you choose.



8

COMPLETE CASH MANAGEMENT QUESTIONS AND COMPLETE PAYMENT SESSION

Complete the requirements to receive your financial aid funds, including any necessary payment steps.



Questions? Contact Campus411 All-in-1 at 216-687-5411 or allin1@csuohio.edu.

Financial Aid

- Your **final high school transcript** must be on file before funds can be applied to your CSU account
- The "Cash Management Statement" must be answered "Yes". **By checking 'YES', you are authorizing the crediting of all Federal Title IV funds (Grants, Loans and Scholarships) to your student account for both direct and discretionary charges.** These charges include, but are not limited to direct costs (tuition, fees, on-campus housing and campus dining plans) and **discretionary charges (Health Services charges, health insurance, parking fees, fines, etc).**
- **Selective Service Registration** - (those who are required) should do so and provide documentation (Status Information Letter) to bursar@csuohio.edu as soon as possible. Please go to the website for complete information. <https://www.csuohio.edu/bursar/selective-service-registration>

Contact Info:

Campus 411, All-in-One: 216-687-5411

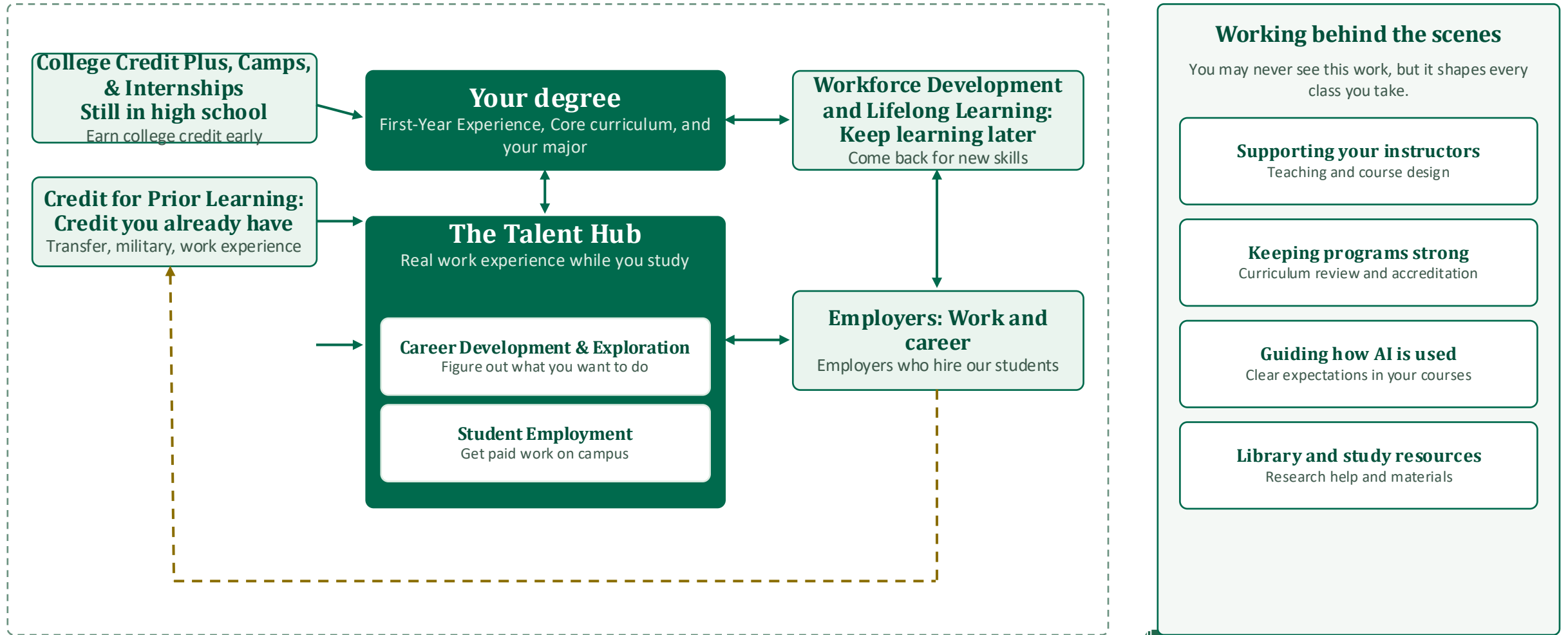
Email: fao@csuohio.edu or allinone@csuohio.edu

Remember to provide your CSU# in the e-mail.

A FERPA form must be on file before information can be provided to parents or anyone else



Office of Instructional Excellence



Contact:

Dr. Debbie Jackson

d.jackson1@csuohio.edu

Your Academic Coach

- Your Academic Coach is **your partner** in your educational journey. **Committed to student success**, your Academic Coach **creates a supportive learning environment**.
- They **provide easy access** to essential programs and services and **actively work to remove barriers** to enrollment and academic progress.
- By offering **personalized guidance and encouragement**, your Academic Coach **empowers you** to set and pursue ambitious goals confidently.
- This partnership **facilitates timely graduation** and **opens doors to meaningful career opportunities**, shaping a brighter future for every student.

Academic Coaches serve as single point of contact for the following:

- **Scheduling classes**
- **Degree progression & graduation**
- **Campus engagement**
- **Financial aid & accounts**
- **University resources**

...and so much more!

Academic Coaching Offices:

Dr. Jeff Johnston

Phone: 216-687-2402

Website: <https://www.csuohio.edu/coaching>



Division of Student
Belonging and Success

Office of Disability and Testing Services

The Office of Disability and Testing Services is charged with providing services to students with disabilities. Disability and Testing Services also provides resources and supports for exams and assessments at Cleveland State University.

- Complete your application online and provide documentation supporting request
- Connect for Academic Accommodations (like testing, classroom access, and accessible formats)
- Connect with us for housing accommodations (like ADA access, living arrangements, ESA)
- Students meet with our staff after completed application and supporting documentation is accepted to discuss requests
- Accommodations are not granted until process is complete and not retroactively

Contact:

Jeff Dell

Email: ods@csuohio.edu

Phone: 216-687-2015

RW 210

Website: www.csuohio.edu/disability



- **What is CARE?**

- CARE is Cleveland State University's case management program. If you are experiencing any sort of **barrier or obstacle, whether in school or outside of it, our care managers work along side you to get back on track!**

- **Why do students use CARE?**

- Students can be referred to CARE for any type of issue, but some of the most common ones include **mental health issues, injury or illness that causes you to miss class, family issues, financial issues, or trouble finding food.**

Contact:

Andrew Pausch Taylor

Email: CARE@csuohio.edu

Phone: 216-875-9787

Office: SC 319



Lift Up Vikes! Food Pantry

- **Free Choice Food Pantry** in Berkman Hall
- **Connection** to on and off campus resources
- For **all** CSU students

Contact:

Andy Pausch Taylor

Website: csuohio.edu/liftupvikes

Email: Liftupvikes@csuohio.edu

Phone: 216.687.5105

Twitter: [@CSU_LUVikes](https://twitter.com/CSU_LUVikes)

Instagram: [@CSU_LUVikes](https://www.instagram.com/CSU_LUVikes)



LUV! & CARE work very closely together.

If you need support, we are here for you!



CSU Counseling Center and CASC

Confidential. Free. Individualized.

WHAT DO WE OFFER - We provide high-quality, individualized psychological services to help CSU students manage a range of mental health concerns. We offer short-term individual counseling, group therapy, psychiatric consultation, outreach, and prevention.

WHO ARE WE - We are a dedicated staff of psychologists, social workers, counselors, psychiatrists, and graduate trainees.

WHAT DOES IT COST - Our services are free, except for a small charge for psychiatry.

IS IT CONFIDENTIAL - Sessions are strictly confidential except in unusual circumstances, such as life-threatening situations.

Contact: Brittany Sommers

To get started, schedule a 25-minute phone screening. The counselor will learn about your main concerns and connect you with support. To schedule, you can walk into **CSU Counseling Center RT1235** or **Counseling and Academic Success Clinic (CASC) JH210**, call us at **216.687.2277**, or visit our website. csuohio.edu/counseling

WHAT TO DO IN A CRISIS

COME TO CRISIS WALK-IN HOURS, Monday-Friday, 1:00-3:00 p.m. in **RT 1235** to be seen by a therapist that day or call at any time during business hours.

FOR AFTER HOURS CRISIS:

Call **216.687.2277** and follow prompts to speak directly with a counselor over the phone

Call the **National Suicide Prevention Hotline at 988**

Go to your nearest emergency room. Text **"4HOPE"** to **741-741**

Student Health Insurance

CSU offers affordable Health Care through United Health Care Insurance Company.

- Enroll via CampusNET: *Log into CampusNET>click personal tab>click health insurance*
- Message to all F1/J1 Visa Students, Residence Life Students, And those in health professions programs: Physical Therapy, Occupational Therapy or Nursing Students
 - Health Insurance Costs are placed on your account for your protection (\$1,172.00)
 - The costs can be waived (removed from you bill) by providing alternative proof of insurance. EX. Coverage under parent/guardians' insurance, employer, or alternative.
 - Waiver Link: <https://studentcenter.uhcsr.com/school-page>

Contact

Claire Grantier

Student Belonging and Success

Email: c.grantier@csuohio.edu

Phone: 216-687-2048

Office: SC319



Community Standards and Compliance

Helping students navigate challenges

- Resolve conflict
- Restore relationships
- Ensure fairness
- Promote integrity
- Connect you to support
- Help you grow from challenges

Contact: David Haas

Email: d.w.haas@csuohio.edu

Phone: 216-687-2048

Office: SC319



Campus Engagement

- **Student Organizations & Leadership**

- 146 Registered Student Organizations
- Different types of organizations: Fraternities and Sororities, Major Specific, Service, Special Interest, Affinity groups, etc.
- Students can start new organizations each semester!
- Full Student Organization List can be found on Vikes Connect – CSU's Student Engagement Platform
 - vikesconnect.csuohio.edu

- **Campus Events**

- Campus Engagement Events & Initiatives
 - VikesFest, Week of Welcome, Bingo for Books, Think Champs, and more!
- Utilizing Vikes Connect and University Calendars for events
 - VikesConnect has an events calendar utilized by student organizations AND campus departments
 - Other ways to find events

Contact:

Jarrett Pratt, M.Ed.

j.pratt@csuohio.edu

Office Email: cce@csuohio.edu

Website: www.csuohio.edu/campusengagement

Student Center 3rd Floor (SC 343 or SC 319)



University Parking

- **Fall 2026** Semester parking permit on sale **Monday, August 3rd at 9am.**
- **Fall 2026** semester permit are valid August 12, 2026 – December 31, 2026
 - Log into the online parking portal using your CSU ID and password at https://csuparking.t2hosted.com/cmn/auth_ext.aspx
 - Students must be registered for fall classes, and all outstanding citations must be paid to purchase a parking permit.
- **Spring 2027** Semester parking permit on sale **Tuesday, December 1st at 9am.**
- **Spring 2027** semester permit are valid January 1, 2027 – May 14, 2027

The cost of parking permits can be added to your student account or paid by credit card (Mastercard, Visa, or Discover).

Helpful Reminders:

All vehicles parking at CSU must be registered on your parking account and to your parking permit.

All vehicles must park with their license plate facing the drive lane.

Have a guest visit or stay overnight? **Contact** visitorparking@csuhio.edu for assistance.

Contact: Elena Grigore

Have questions/concerns or having difficulty accessing the online portal or ordering a parking permit

Email: parking@csuoho.edu and include your CSU ID, question, and/or add a screenshot of the error message.

Phone: 216-687-2023

Website: <https://www.csuohio.edu/parking/parking-rules>

University Parking

Euclid Commons and Fenn Tower Student Resident Parking Permits - Fall Semester 2026

Resident Prospect Permit - \$426

Provides 24/7 parking access
Prospect Garage (PG)
South Garage (SG)

Resident Green Permit - \$378

Provides 24/7 parking access
Central Garage (CG)
East Garage (EG)
West Garage (WG)
South Garage (SG)

Resident White Permit - \$292

Provides 24/7 parking access
Surface Lots 54, 56, and 57
South Garage (SG)

The Edge and Langston Student Resident Parking Permits - Fall Semester 2026

Please contact the leasing offices

Commuter Permits - Fall Semester 2026

Commuter Green with Overnight Add-on Permit - \$478

Provides 24/7 parking access
Central Garage (CG)
East Garage (EG)
West Garage (WG)
South Garage (SG)

Commuter White with Overnight Add-on Permit - \$392

Provides 24/7 parking access
Surface Lots 54, 56, and 57
South Garage (SG)

Welcome to Viking Food Co!

Learn what comes with your meal plan below!



MEAL SWIPES

Use your meal swipes to access our all-you-care-to-eat dining hall, **Viking Marketplace**, included with every meal plan.



DINING DOLLARS

Included with your plan for use at any Viking Food Co. dining location, giving you extra freedom and convenience.



CASH EQUIVALENCY

Cash Equivalency allows students to exchange one meal swipe for **\$5** in value at select retail locations.



MOBILE ORDERING

Download **Grubhub** and start mobile ordering at select retail locations.

ELIGIBILITY

FENN

EUCLID COMMONS

LANGSTON & EDGE

MEAL PLANS	MEAL SWIPES	DINING DOLLARS (per semester)	CASH EQUIVALENCY	COST PER MEAL	PRICE PER SEMESTER
Green & White Unlimited	Unlimited (21+ per week)	\$400	3 exchanges per week	\$6.48	\$2,576
Weekly 14	14 Per Week (resets monday)	\$150	2 exchanges per week	\$8.29	\$2,007
Block 135	135 Per Semester (8-9 per week)	\$250	32 exchanges per semester	\$8.92	\$1,454
Weekly 5	5 Per Week (resets monday)	\$500	2 exchanges per week	\$9.31	\$1,245
Block 40	40 Per Semester (2-3 per week)	\$100	32 exchanges per semester	\$9.40	\$476

Have questions? Email us at dining@csuohio.edu or learn more on our website.



THIRD ANNUAL VIKESFEST STREET FAIR

Saturday, Aug. 22 | Noon–3 p.m.

VikesFEST welcomes all Cleveland State University students, faculty, staff and families — taking place on Euclid Ave. in front of the Student Center and Music and Communications building. There will be **food trucks, carnival games, acrobatics, inflatables, musical performances and so much more** — all designed to create unforgettable memories for our community!



[CSUOHIO.US/VIKESFEST](https://csuohio.us/vikesfest)



WEEKS OF WELCOME | AUG. 22–SEPT. 18

In collaboration with Kent State University and the University of Akron

- **SATURDAY, AUG. 22**
New Student Convocation
VikesFEST Street Fair
- **MONDAY, AUG. 24**
Welcome Tables
- **TUESDAY, AUG. 25**
Bingo for Books
- **WEDNESDAY, AUG. 26**
Coffee with a Cop
- **WEDNESDAY, AUG. 26**
Leadership and Student Org
Training Session
- **THURSDAY, AUG. 27**
Meet the Student Government
Association (SGA)
- **FRIDAY, AUG. 28**
Resilient Scholar Day
- **MONDAY, AUG. 31**
Rock the Yard
- **TUESDAY, SEPT. 1**
Fresh Check Day
- **WEDNESDAY, SEPT. 2**
Student Orgs Hazing
and Wellness Awareness
- **WEDNESDAY, SEPT. 2**
Student Org Training Day
- **THURSDAY, SEPT. 3**
CSU Got SOLE
- **FRIDAY, SEPT. 4**
Around the World
- **SATURDAY, SEPT. 5:**
Good News Brunch,
VikesChamps



Check out all of our
Weeks of Welcome events
and stay up to date on
all the action at CSU.

September's events support
awareness, education and
connection in observance of
Suicide Prevention Month.

[CSUOHIO.EDU/WOW](https://csuohio.edu/wow)

Questions?

Important Contacts

Academic Coaching Offices

Dr. Jeff Johnston

Website: <https://www.csuohio.edu/coaching>

Phone: 216-687-2402

Campus Engagement

Jarrett Pratt, M.Ed. j.pratt@csuohio.edu

Website: csuohio.edu/campusengagement

Email: cce@csuohio.edu

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CARE

Andrew Paush Taylor

Email: CARE@csuohio.edu

Phone: 216-875-9787

Office: SC 319

Community Standards and Compliance

David Haas

Email: d.w.haas@csuohio.edu

SC Suite 319

CSU Counseling Center

RT1235 or Counseling and Academic Success Clinic
(CASC) JH210

Phone: 216.687.2277

Website: csuohio.edu/counseling

Financial Aid

Tajuana Boyd-Callaway

Associate Director of Financial Aid

Email: fao@csuohio.edu or allinone@csuohio.edu

Campus 411, All-in-One: 216-687-5411

Housing and Campus Experience

Peter P. Gatto

Email: reslife@csuohio.edu

Phone: 216-687-5196

Lift up Vikes, Food Pantry

Andrew Paush Taylor

Website: csuohio.edu/liftupvikes

Email: Liftupvikes@csuohio.edu

Phone: 216.687.5105

Office of Disability and Testing Services

Email: ods@csuohio.edu

Phone: 216-687-2015

RW 210, www.csuohio.edu/disability

Office of Instructional Excellence

Dr. Debbie Jackson

d.jackson1@csuohio.edu

Parking

Website: csuohio.edu/parking

Phone: 216-687-2023

Email: parking@csuohio.edu

csuohio.edu/parking/parking-rules

Residence Life

Jacob McAbee, M.S.

Director, Residence Life

Email: j.mcabee@csuohio.edu

Student Health Insurance

Claire Grantier

Email: c.grantier@csuohio.edu

Phone: 216-687-2048

Office: SC319

Viking Food Company

Dining@csuohio.edu