

CSU Academic Coaches Onboarding Schedule – Final (4/11/25)

Location: Student Center Room 324

Learning Outcomes

At the conclusion of onboarding the Academic Coaches will understand and apply the following Standards of Care:

- Academic Coaching
- College Life
- Caseload Management
- Data Analysis

Daily: Lunch & Campus Tour 11:00am – 1:00pm

4/14/25 Day 1 - Human Resources & DSBS

Time	Topic	Focus	Presenter
8:30am – 11:00am (SC 313)	CSU HR New Hire Orientation	HR Requirements	HR
1:00pm – 3:00pm	DSBS Overview - Academic Coaching	Institutional priority, academic coaching structure, four-year academic coaching, Technology Distribution	DSBS Leadership & Sr. Academic Coaches

4/15/25 - Day 2: University Policies & Academic Programs

Time	Topic	Focus	Presenter
10:00am – 11:00am	University Policies & Procedures	FERPA and other essential policies and procedures that impact CSU students	Office of General Counsel
2:00pm – 4:00pm	Academic Programs & Requirements	Program of Study components, General Core Overview, College Petitions	Office of Instructional Excellence

4/16/25 - Day 3: Academic Coaching Technology

Time	Topic	Focus	Presenter
9:00am – 11:00am	Academic Coaching Technology	CampusNet, PeopleSoft, Lanyard, SLATE	Jeff Johnston
1:00pm – 4:00pm	Academic Coaching Technology	Starfish	Gina Cascone

4/17/25 - Day 4: CSU Experience & Campus Supports

Time	Topic	Focus	Presenter
9:00am – 11:00am	CSU Undergraduates	CSU Undergraduate Student Population University Dashboards	Katie Concoran
1:00pm – 4:00pm	CSU Experience & Campus Supports	1:00PM: Introductions, settle in 1:10 PM: CARE 1:20 PM: Counseling 1:30 PM: OIE 1:40 PM: Community Standards 1:50 PM: Disability And Testing Services 2:00 PM: Career Development and Exploration 2:10 PM: Student Experience and Engagement 2:20 PM: Centers for Student Belonging 2:30 PM: Lift up Vikes	Program Directors

4/18/25 - Day 5: Standards of Care

Time	Topic	Focus	Presenter
9:00am – 11:00am	Academic Coaching Profession & Practice	Standards of Care – Academic Coaching	Sr. Academic Coaches
1:00pm – 4:00pm	Academic Coaching Profession & Practice	Standards of Care –College Life	Sr. Academic Coaches

4/21/25 - Day 6: Standards of Care

Time	Topic	Focus	Presenter
9:00am – 11:00am	Academic Coaching Profession & Practice	Standards of Care – Caseload Management	Sr. Academic Coaches
1:00pm – 4:00pm	Academic Coaching Profession & Practice	Standards of Care – Data Analysis	Sr. Academic Coaches

4/22/25 - 4/25/25 - Day 7 - 10: Standards of Care

Time	Topic	Focus	Presenter
9:00am – 11:00am	Academic Coaching Shadowing	Application of tools in shadowing environment	Academic Coaches
1:00pm – 4:00pm	Academic Coaching Shadowing	Application of tools in shadowing environment	Academic Coaches

Campus Tour Schedule

4/14 - Rec Center & College of Engineering

4/15 - COB & Union Building

4/16 - Wolstein & College of Health

4/17 - CDE & ODS

4/18 - Lunch provided by the Division in Student Center & Berkman