## CSU Academic Coach Quicksheet

## Financial Aid (FA) Process

**What Students Should Know and When** 



STEP	Timeline	Coaching Role
Apply for FASFA	October 1 FAFSA opens Student completes form then must invite parent to complete their part	Coaches <b>remind students</b> to apply for the upcoming school year each October
Verification	After FAFSA is submitted, <b>CSU completes</b> verification	<ul> <li>Coaches Review what is needed from student in FA office tab</li> <li>Coaches Refer the student to FA office to complete forms</li> </ul>
Aid Awarded	About <b>one month</b> before semester begins or <b>2 weeks</b> after requirements are completed	Coaches when meeting with student, use CampusNet FA tab:  • To check to see that aid is accepted  • Master Promissory Note is complete  • Loan counseling is complete
Aid Applied	<b>CSU applies</b> aid after student accepts and completes all needed documentation	<ul> <li>Coaches help students check their FA tab and ensure that all boxes are green, refer to FA office if follow up is needed</li> <li>Coaches refer students to <u>scholarship page</u> for more options</li> <li>Coaches review CampusNet account balance and let students know of options for additional aid if they have a balance beyond what their aid covers</li> </ul>
Maintaining Aid		
Requirements	Student must:  • Maintain at least 12 credit hours  • Pass 67% of attempted hours each term  • Maintain a 2.0 GPA	Coaches speak to these guidelines when discussing the possibility of withdrawing from classes to ensure that the student understands the potential impact on FA
Satisfactory Academic Progress (SAP)	If the above criteria are not met, student must complete <b>SAP</b>	Coaches help student gather supporting documentation and write the letter of support