

CLEVELAND STATE UNIVERSITY



Please review prior to your CSU scheduled visit

#SAFECAMPUSCSU VISITOR PROTOCOLS

Cleveland State University is closely monitoring the COVID-19 pandemic and has created a visitor experience to allow prospective students and families to safely visit our campus while practicing physical distancing and proper #SafeCampusCSU guidelines.

In registering to visit our campus, **you must agree to** follow the healthy behaviors we have outlined below:

- All visitors must wear facial coverings during the campus visit. CSU will provide facial coverings to visitors who do not have one
- Remain 6 feet apart from other visitors
- Do not touch unnecessary surfaces during your visit
- Wash your hands frequently
- Monitor your health prior to your visit and complete the **CSU daily health assessment prior to your arrival**
- Be respectful of fellow CSU visitors and staff at all times

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VISITOR FAQs

How many guests can I bring with me?

We are allowing 1 guest per student so that we can safely accommodate as many prospective student visitors as possible.

Will there be multiple families per tour?

CSU is accommodating 7 students and 1 guest each per campus tour to allow families safe physical distancing.

Are residence halls a part of the campus tour?

Unfortunately, we will not be able to take families into the residence halls for the safety of our current students. Models, floor plans and virtual tours of the residence halls are available.

Are walk-in visitors permitted?

Only registered daily visitors will be permitted on the tour. Please only bring registered visitors to the campus visit.

What are the options for visitors unable to come to campus or unable to adhere to the visit protocols?

Students can choose from a number of online visit options if they are unable to visit campus or unable to follow safe campus protocols.

For more information please visit engagecsu.com/visit.

PREPARE FOR YOUR CAMPUS VISIT

Please review the following guidelines to help prepare you for your campus visit at CSU.

- Be sure to dress for the weather and wear comfortable shoes. The campus tour will take visitors inside and outside of our campus buildings.
- We require all visitors wear a facial covering while on campus. If you do not have a facial covering, our admissions team will provide you with one.
- Please arrive as close to your scheduled visit time as possible. Visitors will park in Prospect Garage (PG) before heading into the Admissions Welcome Center to start their visit. Please bring your ticket from the Prospect Garage into the Welcome Center to be validated.
- One (1) guest is permitted per registered prospective student. All visitors must pre-register for a visit and agree to follow the “#SafeCampusCSU Visitor Protocols” we have outlined.
- Dining options in the city of Cleveland will be limited due to COVID-19 closures. Bottled water and snacks will be available in the Admissions Welcome Center for all visitors.
- If you or any member of your party are showing symptoms of COVID-19 or have been exposed to anyone with the virus in the last 14 days, we ask that you cancel your campus visit and reschedule. We will happily find a future visit date for you.

CSU DAILY HEALTH ASSESSMENT

All students, faculty and staff, as well as campus visitors coming to CSU's campus will be required to pass a daily health self-assessment, including a temperature check, prior to arriving. Information on downloading and using the Working Well app is available below.

Through the Working Well mobile app, individuals will answer a short series of questions to complete the assessment. Anyone who does not pass the health assessment must stay home and reschedule their campus visit. Please complete this assessment prior to arriving on campus.

Working Well App Information

1. Go to your mobile app store (Apple or Google Play) and download **Working Well** or text Work Well to 313131 (data rates may apply)
2. Enter CSUCLE
3. Create your profile (have your CSU ID number handy if you have one)
4. Take the assessment daily
5. Based on your answers you'll be provided instructions to come to campus or stay home

To log in to the Working Well app and complete your daily health assessment online, visit workingwell.castlighthouse.com. Enter the code CSUCLE to register. Please use Chrome to access this site.

For more information on #SafeCampusCSU,
please visit engagecsu.com or csuohio.edu/safe-campus.