



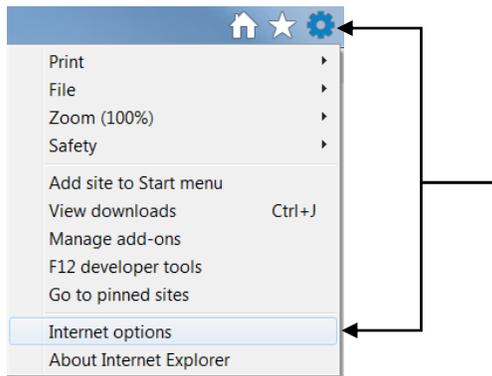
## Set cache size on Internet Explorer

Follow this procedure when the message below (or text very similar to this) is received when accessing engage 365 while using Internet Explorer.

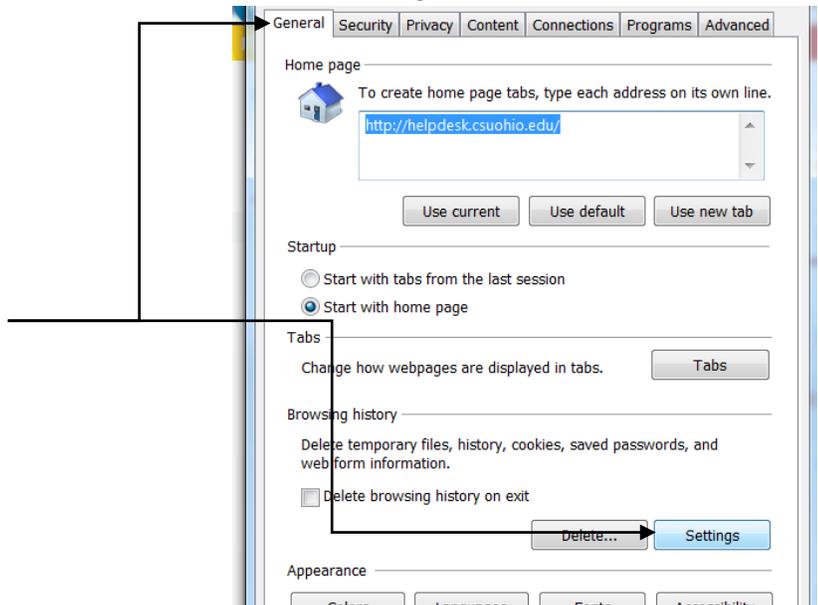
“Do you want to allow E365 to exceed the mail storage limit?”

Note: you can follow the steps below even if you are, or have not received the above message.

- 1) On Internet Explorer open Tools and then select “Internet Options”



- 2) Under the “General” tab select “Settings”





- 3) Under the “caches and databases” tab, set the cache size to 100 Mb. Select “OK” when completed.

