

Set cache size on Internet Explorer

Follow this procedure when the message below (or text very similar to this) is received when accessing engage 365 while using Internet Explorer.

"Do you want to allow E365 to exceed the mail storage limit?"

Note: you can follow the steps below even if you are, or have not received the above message.

1) On Internet Explorer open Tools and then select "Internet Options"



2) Under the "General" tab select "Settings"

General Security Privacy Content Connections Programs Advanced
Home page To create home page tabs, type each address on its own line. http://helpdesk.csuohio.edu/
Use current Use default Use new tab
Startup ———
Start with tabs from the last session
Start with home page
Tabs Change how webpages are displayed in tabs.
Browsing history
Delete temporary files, history, cookies, saved passwords, and web form information.
Delete browsing history on exit
Delete Settings
Appearance
Colors Languages Easte Accessibility



3) Under the "caches and databases" tab, set the cache size to 100 Mb. Select "OK" when completed.

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lotify me when latabase excee	a website cac ds:	he or	100	ИВ
Website	File Storage	Data Storage	Exceed limit	
office365.com outlook.com	6 MB 6 MB	0 MB 0 MB	N/A N/A	
		Excee	d limit Del	ete