







## MESSAGE FROM THE CHIEF

As we pause and reflect on 2017 there were a number of great success stories experienced across the Cleveland State University campus focused around public safety. The consistent theme for 2017 – in partnership. Some examples include the Ohio Department of Homeland Security continued their efforts in strengthening our relationship by conducting a Security Risk Assessment and providing the Sky Watch Tower for increased security across campus throughout the year.

We continue to focus on student success with our CSU Police Auxiliary Program. Students actively participate in safety strategies across campus while earning college credits. Another program that we engage our students in is the FBI Student Academy at Cleveland State University. It is the second of its kind in the country and provides our students with an intense 15-week program geared towards providing more insight into the agency and law enforcement profession.

The Ohio Department of Public Safety and the Ohio State Highway Patrol were are partners in creating Cleveland State University's Motorcycle Unit, includes two officers providing increased presence and visibility while increasing response time to incidents on campus.

At the local level our partnership with the Cleveland Division of Police (CPD) extends far and wide from the Horse Mounted Unit, to safety events across the city. Additionally, we partnered with CPD, Cleveland Metropolitan School District and the Cleveland Browns in an initiative here at CSU focused towards students meeting with law enforcement officers to openly discuss the state of the nation, perception, and overall safety.

In 2017 CSU Police reported an 82 percent increase in Viking Safety Escorts to students, faculty and staff. As a result, this public/private partnership with Bernie Moreno and Volkswagen of Streetsboro provided the organization with a leased vehicle to assist in safety escort efforts.

The Access Control and Security Systems (AC&SS) spearheaded a campus wide Keyscan Aurora implementation process to improve card access to facilities. Additionally, AC&SS conducted Town Halls across campus that offered more insight into process improvements and Single Access Control Coordination. Also part of our campus safety efforts included, the Environmental Health and Safety Office created a comprehensive methodology of tracking Chemical of Interest (COI) in a partnership with the U.S. Department of Homeland Security.

As trends occur across the nation, law enforcement agencies, too, must be nimble when safety is the main priority. Subsequently, CSU Police created a Special Response Team (SRT) that will focus on active aggressor incidents that may take place on or near our campus.

Finally, I would be remiss if I did not mention the continued success of our Alert, Lockdown, Inform, Counter, Evacuate (A.L.I.C.E.), Rape, Aggression, and Defense (R.A.D.) programs are critical components to our crime prevention efforts for the upcoming year.

Sincerely,
Gary D. Lewis Jr.
Chief of Police
Campus Safety Director



# **POLICE DEPARTMENT**

#### **DEPARTMENT-WIDE ACCOMPLISHMENTS**

- ▶ 1 Promotion Deputy Chief
- > CSU Motor Patrol Unit
- > Cleveland Mounted Unit Partnership
- > CSU Student Police Auxiliary Program
- > FBI Student Academy Partnership
- ➤ Special Response Team (SRT)

- ➤ Community Intelligence Network (CIN)
- > Ohio Collaborative Certification
- External Partnerships with Ohio Homeland Security, Ohio State Highway Patrol, Cleveland Division of Police, U.S. Secret Service and the Ohio Investigative Unit
- ➤ Police coverage for more than 500 special events on campus, requiring 1,200 officer assignments

## BY THE NUMBERS

	2016	2017	CHANGE
Dispatched Calls	59858	63918	7% increase
Building Checks	21055	16276	23% decrease
> Completed by Police Officers	13657	11815	13% decrease
➤ Completed by Security Officers	7398	4461	40% decrease
> Completed by K-9 Unit	170	194	14% increase
Lot Checks	14440	19006	32% increase
> Completed by Police Officers	9302	13214	42% increase
➤ Completed by Security Officers	5138	5792	13% increase
Safety Escorts	5718	10388	82% increase
➤ Completed by Police Officers	2108	3518	67% increase
➤ Completed by Security Officers	3610	6870	90% increase
Battery Jumps	349	358	3% increase
Smoking Complaints	179	194	8% increase
Crime Prevention Initiative	780	813	4% increase
Misdemeanor Warrants	62	64	3% increase
Felony Warrants	10	17	70% increase
Felonious Assaults	3	0	100% decrease
Felonious Assaults with a Weapon	0	0	no change
Assaults	11	7	36% decrease
Aggravated Menacing	2	1	50% decrease
Robbery	3	12	400% increase
Burglary	3	6	200% increase
Disorderly Conduct	7	13	86% increase
Driving Under the Influence	16	4	75% decrease
Public Intoxication	22	21	5% decrease
Criminal Damaging	92	53	42% decrease
Petty Theft	53	46	13% decrease
Service Calls - Assisting Another Agency	131	113	14% decrease
Traffic Tickets	243	281	16% increase
Traffic Stop Warnings	895	1053	18% increase
Misdemeanor Citations	103	83	19% decrease
Field Interviews	530	405	24% decrease







## CRIME PREVENTION FBI STUDENT UNIT

CSUPD's Crime Prevention Unit is dedicated to educating students, faculty and staff about crime prevention. The Crime Prevention Unit is the Police Department's link to the CSU community. The efforts of the Crime Prevention Unit and the CSU community help recognize, report and deter crime. Members of The Crime Prevention Unit work closely with groups and organizations on and off campus by initiating safety awareness programs and events.

# **HIGHLIGHTS** DEFENSE (RAD) TRAININGPPROXIM CLASSES COMMUNITY #BeSafeCLEstate CAMPAIGN

- > A comprehensive, internationally known self-defense class for females. The course begins with awareness, prevention, risk reduction and avoidance, then progresses to hands-on defense training.
- > Interactive hands-on training provides options designed to increase chances of survival during an emergency event such as an "active shooter."

- > 24 new employee orientation sessions
- > 11 new student orientation sessions
- > 26 safety awareness presentations for various departments on campus
- > 8 Coffee with a Cop events
- ▶ 6 alcohol awareness classes
- > CSU men's and women's swimming and diving team self-defense safety training
- > CSUPD's annual Safety Fair
- > National Night Out Against Crime
- Police Halloween trick or treat event
- ▶ Shop with a Cop

# **ACADEMY**







Cleveland State University's FBI Student Academy graduation ceremony during the Fall 2017 Semester.



### OFFICE OF

# **EMERGENCY MANAGEMENT**



CSUPD's Office of Emergency Management is dedicated to fabricating and preserving a safe and engaged campus community through mitigation, preparedness, planning, training and educational outreach efforts. By applying an all-hazardous approach, CSU Emergency Management can effectively respond, coordinate and quickly recover from emergencies.

## **HIGHLIGHTS**

- Threat and vulnerability risk assessment for CSU main campus — Ohio Homeland Security
- > Security assessment of Mather Mansion
- Development and execution of 8 Incident Action
   Plans (IAP) for significant events on campus
- Maintenance of the University's Emergency
   Operations Plan (EOP) and Appendices
- ➤ Continuity of Operations Planning (COOP)
  - ▶ 98% Completion of University colleges and department plans
- Building Emergency Plans (BEP)
  - ▶ 64% completion of Building Emergency Plans for all buildings on campus
- > EM training exercises
  - 3 CSU tabletop discussion-based exercises —
     Washkewicz College of Engineering,
     Student Affairs and Senior Leadership
  - Full-scale exercise Maxine Goodman Levin
     College of Urban Affairs and School of Nursing







## K-9 UNIT





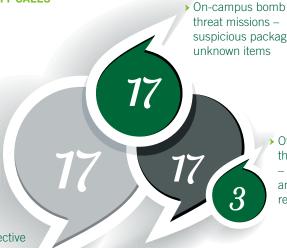
CSUPD's K-9 Unit is composed of one law enforcement officer (PO Edward Stoltz) partnered with a highly trained canine (K-9 Rex). The K-9 Unit performs some of the same duties and tasks as standard police officers. They patrol the community to prevent and respond to crimes, perform investigations, locate and arrest perpetrators and detect dangerous explosives. K-9 Officer Stoltz maintains 24-hour control over K-9 Rex.

### **HIGHLIGHTS**

#### TRAINING AND CERTIFICATIONS

- > Explosive detection state certification OPOTA
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- > FBI canine specialized homemade explosives training with peroxide-based explosives
- ➤ Multi-jurisdiction training Marion, Ohio
- > Emergency explosive response full-scale exercise Beachwood, Ohio
- ➤ Advanced post-blast training Columbus Fire Department and ATF
- > FBI/ATF bulk and peroxide training Lorain, Ohio
- > TSA training for imprinting on pressure cookers and shoe bombs
- ➤ Ohio intelligence liaison officer threat assessment training Columbus, Ohio
- > Weekly patrol work and explosive detection training Ohio Department of Homeland Security and RTA Police K-9 unit

### 54 MISSIONS - PROTECTIVE SWEEPS, BOMB THREATS OR UNATTENDED **PROPERTY CALLS**



suspicious packages or

Off-campus bomb threat missions Secret Service and other agency requests

On-campus protective sweep missions -Commencement, dignitary visits, and various other large-scale CSU events

Off-campus protective sweeps - Secret Service and other agency requests



# ACCESS CONTROL & FIRE SAFETY & SECURITY SYSTEMS



#### **DEPARTMENT-WIDE ACCOMPLISHMENTS**

The 2020 Initiative in Spring 2016 facilitated received approval for the \$375,000 project to remove an unsupported access control system (Continuum) and upgrade the legacy access control system, Key-scan System 7, with Key-scan Aurora (fully funded after a four year push).

The same 2020 Initiative gave a green light to allow AC&SS to:

- ➤ Develop a paperless on-line Access Request Form (ARF);
- Impose a fine for nuisance fire alarms and undocumented events requiring programming for after-hours access;
- > Charge for man-hours spent generating access reports requested by others and for lock-out assistance on campus.

The entire campus underwent an upgrade to the electronic access control systems. The \$375,000 project to remove an unsupported access control system, Continuum, and upgrade the legacy access control system, Keyscan System 7, with Keyscan Aurora was completed in October. Although the upgrade is not seen by the campus population, the system users recognize a marked advantage when programming a cardholder or door schedule.

On December 7, 2017, Access Control was presented a plaque from BEST, the nation's leading supplier of cores and keys. The plaque was presented to "THANK YOU FOR YOUR PARTNERSHIP (as the) 2017 KEYSTONE WEB BETA SITE."

Access Control had been using the legacy desktop version of Keystone since 1992. When BEST offered the partnership to Access Control in developing a new web-based program with better reporting capabilities and a straightforward user platform, the response was YES. After 10 months of software modifications to correct deficiencies discovered by Access Control, BEST now has a product that they are confident to roll out to other users such as The Ohio State University.

ACCESS REQUEST FORMS	2016	2017
EAC Assigned	2487	5454*
Keys Cut	3972	710
Keys Never Picked Up	128	89
KEYBOX ACCESS		
KARF Access Assigned	269	357
Rings Populated	229	241
EMPLOYEE SEPARATIONS		
Employee Separations	781	1186
Key Inventory Generated	386	357
EAC Disabled	523	602
Key Returns	476	2163
Key Box Disabled	93	135
PROJECT CONSULTS (PER INCIDENT)		
EAC	416	1254*
Intrusion	107	240
Video	1291	1465
Locks	503	480
Fire Network	56	143
FIELD SERVICE (ALL INCLUSIVE)		
EAC	433	1652*
Intrusion	224	195
Key Box	334	263
Video Cameras	2284	2197
Video Recorders	774	486
Locks	921	947
Client Programming	320	344
Fire Network	69	103
FIRE PREVENTION KPI		
Life Safety Inspections & Reinspections	314	240
Exit & Emergency Lights	10356	920
Fire Extinguishers	15294	13097
Fire Investigations	174	168
Fire Evacuation Drills	8	7
Fire & Sprinkler Systems Testing and Inspections	109	128
Fire Systems Maintenance & Repairs	224	187
Smoke Evacuation Systems Inspections	5	3
Fire Pump Tests	190	171
Burn Permits	21	39
VENS Monthly Test (3 Months Only)	71 (3 month test)	225 (monthly)





\* EAC Upgrade Project

# **ENVIRONMENTAL HEALTH**& SAFETY

#### **DEPARTMENT-WIDE ACCOMPLISHMENTS**

- ➤ On-line safety training program
- > AED replacement project
- ➤ CPR First Aid AED Training Program upgrade

2016 ACTIVITIES	2016	2017
Hazardous Materials Incidents	15	12
EHS Responses to Complaints	86	76
Accident Reports Received	35	28
Lab Inspections (Including Reinspection /Follow-Ups)	1136	1062
Radiation Lab Inspections	33	34
Safety Training Sessions (Total)	983	903
New Employee Safety Training	114	85
Lab Safety Training	256	361
Contractor Safety Training	575	319
Bloodborne Pathogen	7	12
Safety Orientations 12/12	176	97
Construction/Demolition/Renovation Projects Supported	66	23
Research Support	5	11
AED Inspections	374	432
Hazardous Waste Pickups (from Labs)	47	71
Hazardous Waste Removals (off Campus)	4	3
Infectious Waste Pickups (from Labs)	328	412
Infectious Waste Removals (off Campus)	29	26
Radiation Waste Pickups (from Labs)	14	10
Radioisotope Shipments Received	29	49
Burn Permits	50	8
Chemical Purchase Review and Approval	848	962
EHS Work Orders	83	54
Forklift Training	26	
First Aid, CPR and AED Training		6

ENVIRONMENTAL HEALTH & SAFETY ADMINISTRATIVE SERVICES				
Research Support Services	2016	2017		
Safety Committee Meetings Hosted/ Supported	14	8		
Research Protocols Reviewed	11	10		
Grant Certificates of Environmental Compliance*	4	0		
Chemical Procurements Approved	405	962		
Community Outreach				
Local Committee Meetings Attended	7	7		
Outreach Training & Education				
External Training Sessions	114	148		
External People Trained	248	318		
Internal Courses Presented	48	71		
Internal People Trained	90	495		

<sup>\*</sup>Certificates required for DoD grants. Initial FY18 DoD awards.





