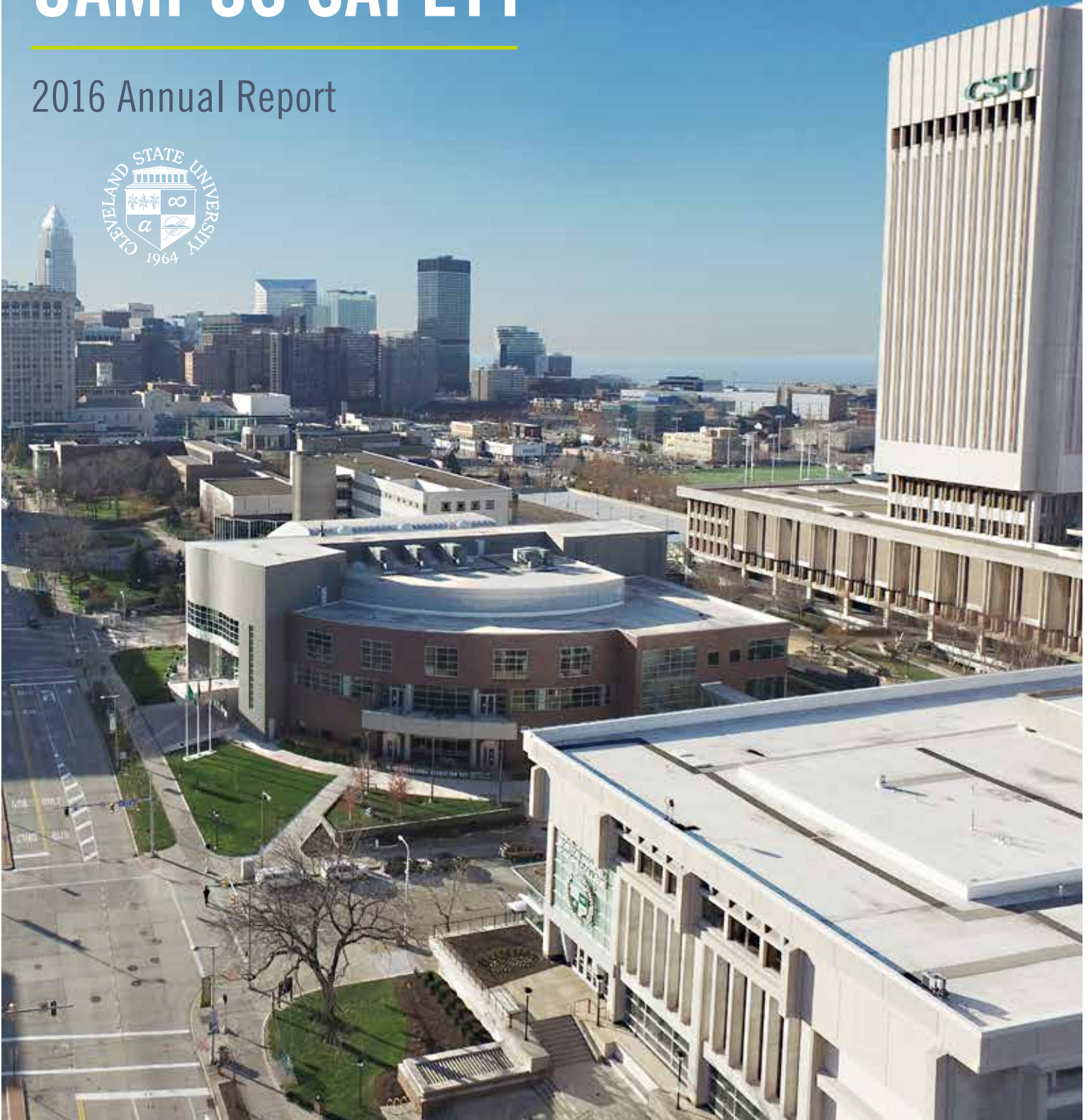


CLEVELAND STATE UNIVERSITY CAMPUS SAFETY

2016 Annual Report







MESSAGE FROM THE CHIEF

I am pleased to present the 2016 Annual Report for Campus Safety at Cleveland State University. This past year, Cleveland State University was at the epicenter as the city of Cleveland, Ohio, took center stage with over 1 million people converging on downtown as the Cleveland Cavaliers NBA Championship parade took place, the Republican National Convention (RNC) with 50,000 spectators from around the world and presidential campaign visits to our campus.

The men and women of the CSU Police Department met those challenges and more with increased efforts in crime prevention on the CSU campus. Officers continued to address the needs of the campus community with our bike patrol and efforts to improve visibility and communication, as well as our continuing efforts with K-9 Rex, who specializes in bomb detection.

At the national level, 2016 brought an accreditation from the Commission of Accredited Law Enforcement Agencies (CALEA), and placed our department in an elite group of public safety agencies from across the country. From the regional perspective, CSU Emergency Management was recognized by the Cuyahoga County Emergency Management Agency for meeting standards and guidelines outlined for public safety departments.

Partnerships were a great success as we fostered a relationship with the Ohio State Highway Patrol, which donated 50 800-MHz portable radios for officers, geared toward improving communications among agencies. Additionally, the Ohio Department of Natural Resources would prove to be a vital partner after

they too donated mobile communications radios for patrol cruisers. The Cleveland Police Department's Mounted Unit partnered with our agency, and efforts of increased patrol and visibility have strengthened the existing relationship.

Over the course of the past year, F.A.S.T. implemented a new model for campus safety by merging Environmental Health and Safety, Access Control and the CSU Police Department all together. This model is consistent with many other universities from around the country.

Another accomplishment was the implementation of the CSU Police Auxiliary Officer Program, designed for criminal justice students as in internship opportunity that offers three college credit hours during the semester. Auxiliary Student Officers have been learning the fundamental skills associated with law enforcement while maintaining security of campus under the leadership of CSUPD.

Finally, we will continue to look for ways to enhance our crime prevention initiatives, ranging from an online A.L.i.C.E. (Alert, Lockdown, Inform, Counter, Evacuate) training video for students, faculty and staff; to our R.A.D. (Rape, Aggression, Defense) self-defense for females; to providing safety escorts and transportation to students, faculty and staff.

Sincerely,
Gary D. Lewis Jr.
Chief of Police
Campus Safety Director

POLICE DEPARTMENT

Department-Wide Accomplishments

- › CALEA Accreditation
- › CSUPD Auxiliary Program
- › Republican National Convention Planning and Coordination
- › Greater Cleveland Radio Communications Network Capability (MARC's Radio)
- › Hiring of 5 Full-Time Police Officers / 4 Promotions
- › Cleveland Mounted Unit Partnership
- › Community Intelligence Network (CIN)

BY THE NUMBERS

	2015	2016	CHANGE
Dispatched Calls	55941	59858	7% increase
Building Checks	23901	21055	12% decrease
› By Security Officers & CSOs	11173	7398	34% decrease
Lot Checks	12962	14440	12% increase
› By Security Officers & CSOs	5261	5138	4% decrease
Safety Escorts	3944	5718	45% increase
› By Security Officers & CSOs	1844	3610	96% increase
Battery Jumps	304	349	15% increase
Smoking Complaints	221	179	19% decrease
Crime Prevention Initiative	665	780	17% increase
Misdemeanor Warrants	87	62	28% decrease
Felony Warrants	23	10	56% decrease
Felonious Assaults	1	3	300% increase
Felonious Assaults with a Weapon	1	0	100% decrease
Assaults	8	11	38% increase
Aggravated Menacing	1	2	100% increase
Robbery	8	5	37% decrease
Burglary	5	3	40% decrease
Disorderly Conduct	2	7	350% increase
Driving Under the Influence	6	16	266% increase
Public Intoxication	14	22	58% increase
Criminal Damaging	34	92	271% increase
Petty Theft	45	53	18% increase
Service Calls - Assisting Another Agency	109	131	21% increase



CRIME PREVENTION UNIT

CSUPD's Crime Prevention Unit is dedicated to educating students, faculty and staff about crime prevention. The Crime Prevention Unit is the Police Department's link to the CSU community. The efforts of the Crime Prevention Unit and the CSU community help recognize, report and deter crime. Members of The Crime Prevention Unit work closely with groups and organizations on campus by initiating safety awareness programs and events.

HIGHLIGHTS



OFFICE OF EMERGENCY MANAGEMENT



CSUPD's Office of Emergency Management is dedicated to fabricating and preserving a safe and engaged campus community through mitigation, preparedness, planning and training and educational outreach efforts. By applying an all-hazardous approach, CSU Emergency Management can effectively respond, coordinate and quickly recover from emergencies.

HIGHLIGHTS

- Completion of the ReadyCuyahoga Emergency Management Certification Program offered through Cuyahoga County Office of Emergency Management
- Development and execution of 11 Incident Action Plans (IAP) for significant events on campus and/or significant events within the city of Cleveland that could potentially impact the CSU campus
- Maintenance of the University's Emergency Operations Plan (EOP) and appendices
 - Integrated University Safety Plan
 - Emergency Operations Center Guidelines
 - Building Emergency Plan Template
 - Crisis Communications Plan
 - Hazardous Waste Contingency Plan
 - Pandemic Plan
 - Executive Policy Group and Emergency Operations Group Checklists
 - Emergency Action Plan
- Continuity of Operations Planning (COOP)
 - 98% Completion of University colleges and department plans
- Building Emergency Plans (BEP)
 - 29% completion (10 out of 34 plans)
- EM training exercises
 - 2 CSU tabletop discussion-based exercises
 - National tabletop exercise presentation at University Illinois at Chicago
 - 2 Community Emergency Response Team (CERT) basic training classes



K-9 UNIT



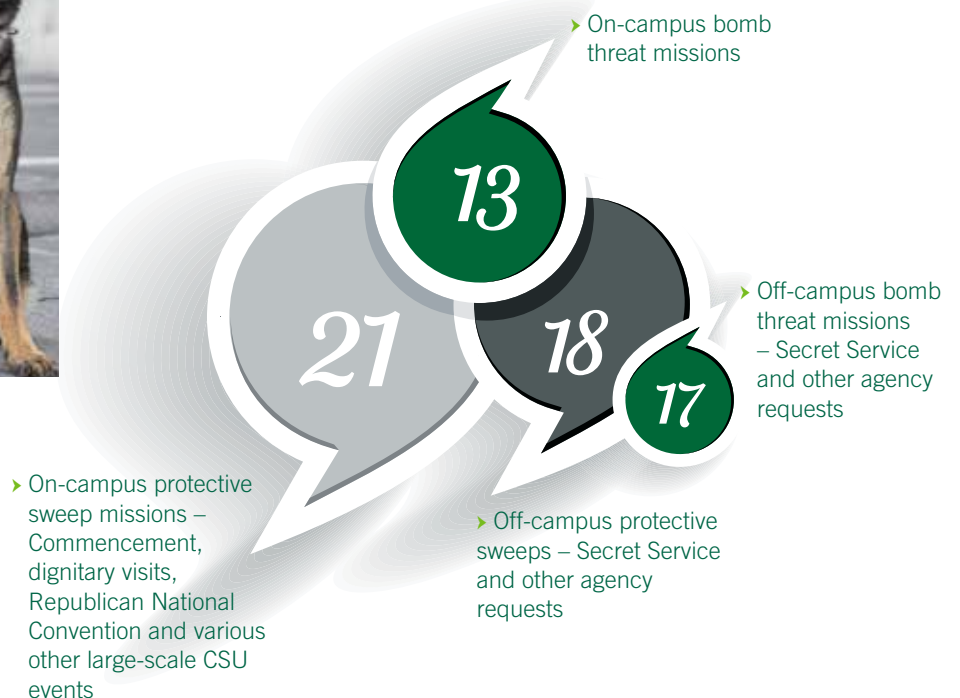
CSUPD's K-9 Unit is composed of one law enforcement officer (PO Edward Stoltz) partnered with a highly trained canine (K-9 Rex). The K-9 Unit performs some of the same duties and tasks as standard police officers. They patrol the community to prevent and respond to crimes, perform investigations, locate and arrest perpetrators and detect dangerous explosives. K-9 Officer Stoltz maintains 24-hour control over K-9 Rex.

HIGHLIGHTS

Training and certifications

- › Explosive detection state certification – OPOTA
- › National American Police Work Dog Association (NAPWDA)
- › Advanced “Bulk” Explosive Training – Wooster, Ohio
- › Field Force Training – FEMA
- › Incident Response to Terrorist Bombings – New Mexico
- › Ohio Intelligence Liaison Officer Program – Ohio Department of Public Safety
- › Department of Homeland Security TSA Certificate of Appreciation for RNC Explosive Detection Team
- › Weekly patrol work and explosive detection training – Ohio Department of Homeland Security and RTA Police K-9 unit

69 Missions – protective sweeps, bomb threats or unattended property calls



ACCESS CONTROL & FIRE SAFETY & SECURITY SYSTEMS



HIGHLIGHTS

- ▶ Explosive detection state certification – OPOTA
- ▶ Mass Notification System services were shifted from Everbridge to Rave Mobile Safety. In addition to Rave being much more user-friendly, it has many modules such as social media, web page capture, etc., included in the base cost. Report queries are very simple to initiate. Real-time results of notification broadcasts are included and very simple to understand.
- ▶ An initial annual fire alarm service, testing, inspection contract with Siemens, a Simplex competitor, was successfully negotiated. Service has been excellent. Test and inspect has been outstanding with far more thorough device testing and no pencil whipped reports. They change defective devices and batteries as discovered with no waiting for follow-up from a service technician.
- ▶ A comprehensive Access Control Regulations policy was created and approved by the Board of Trustees.
- ▶ The existing Closed Circuit TV (CCTV) policy was modified and approved by the Board of Trustees.
- ▶ The Electronic Access Control exterior door project was completed. All public entry doors are now locked by an electronic lock system.
- ▶ Three campus buildings were rekeyed (PE, HS, AC). Both PE and HS included the installation and commissioning of new electronic key boxes.
- ▶ The fire alarm systems in the Wolstein Center and the Music Building were totally rewired, replaced and upgraded to the current network style panels and devices. Both facilities are now VENS (Voice Emergency Notification) compliant.

- ▶ The 2020 Initiative in spring 2016 facilitated approval for the \$375,000 project to remove an unsupported access control system (Continuum) and upgrade the legacy access control system, Key-scan System 7, with Key-scan Aurora (fully funded after a four-year push).
- ▶ The same 2020 Initiative gave a green light to allow AC&SS to:
 - ▶ Develop a paperless online Access Request Form (ARF).
 - ▶ Impose a fine for nuisance fire alarms and undocumented events requiring programming for after-hours access.
 - ▶ Charge for man-hours spent generating access reports requested by others and for lock out assistance on campus.



ACCESS REQUEST FORMS	TOTAL
EAC Assigned	2487
Keys Cut	3973
Keys Never Picked Up	128
KEYBOX ACCESS	
KARF Access Assigned	269
Rings Populated	229
EMPLOYEE SEPARATIONS	
Employee Separations	781
Key Inventory Generated	386
EAC Disabled	523
Key Returns	476
Key Box Disabled	93
PROJECT CONSULTS (PER INCIDENT)	
EAC	416
Intrusion	107
Video	1291
Locks	503
Fire Network	56

FIELD SERVICE (ALL INCLUSIVE)	
EAC	433
Intrusion	224
Key Box	334
Video Cameras	2284
Video Recorders	774
Locks	921
Client Programming	320
Fire Network	69
FIRE PREVENTION KPI	
Life Safety Inspections & Reinspections	314
Exit & Emergency Lights	10356
Fire Extinguishers	15294
Fire Investigations	174
Fire Evacuation Drills	8
Fire & Sprinkler Systems Testing and Inspections	109
Fire Systems Maintenance & Repairs	224
Smoke Evacuation Systems Inspections	5
Fire Pump Tests	190
Burn Permits	21
VENS Monthly Test (3 Months Only)	71

ENVIRONMENTAL HEALTH & SAFETY



2016 ACTIVITIES	Total
Hazardous Materials Incidents	15
EHS Responses to Complaints	86
Accident Reports Received	35
Lab Inspections (Including Reinspection /Follow-Ups)	1136
Science and Engineering Labs	0
Radiation Labs	33
Safety Training Sessions (Total)	983
New Employee Safety Training	114
Lab Safety Training	256
Contractor Safety Training	575
Bloodborne Pathogen	7
Safety Orientations 12/12	176
Construction/Demolition/Renovation Projects Supported	66
Research Support	5
AED Inspections	374
Hazardous Waste Pickups (from Labs)	47
Hazardous Waste Removals (off Campus)	4
Infectious Waste Pickups (from Labs)	328
Infectious Waste Removals (off Campus)	29
Radiation Waste Pickups (from Labs)	14
Radioisotope Shipments Received	29
Burn Permits	50
Approved	848
Returned	848
EHS Work Orders	83
Forklift Training	26

2016 ADMINISTRATIVE SERVICES	
Research Support Services	
EHS Safety Officer New Hire	1
Safety Committee Meetings Hosted/ Supported	14
Total Research Protocols Reviewed	11
Grant Certificates of Environmental Compliance*	4
Chemical Procurements Approved	405
Community Outreach	
Local Committee Meetings Attended	7
Outreach Training & Education	
External Training Sessions	114
Total External People Trained	248
Internal Courses Presented	48
Total Internal People Trained	90
*Certificates required for DoD grants. Initial FY17 DoD awards.	





**CLEVELAND STATE
UNIVERSITY**