

NOTE: Individual colleges may provide additional resources and support which may be specific to their academic environment ● Services offered to ALL CSU faculty ▲ Services restricted to the college's own faculty members only	IS&T	CTE	Center for eLearning	Michael Schwartz Library / IMSS	College of Business Admin	College of Education & Human Services	College of Sciences & Health Professions	College of Liberal Arts & Social Sciences	College of Law	College of Urban Affairs
Purchase computer (Standard and high-end configuration for Windows/MAC Desktop, Laptop; PC Tablet)	●				▲	▲	▲	▲	▲	▲
Provide computer software licenses free or at discounted prices (Microsoft, Adobe, SAS, SPSS)	●									
Provide support for computer hardware and standard software	●			▲	▲	▲		▲	▲	▲*
Provide Call Center / Helpdesk* support	●			●*		▲*			▲*	
Provide Email/Calendar Support	●					▲			▲	▲*
Provide Data Network support	●					▲			▲	▲
Provide Voice Network support	●									
Help design and develop materials for regular courses			●	●		▲		▲	▲	
Help design and develop materials for online courses			●	●		▲		▲	▲	▲
Help design and develop Blackboard courses			●			▲				▲
Blackboard Administration			●							
Assist in posting materials on the web (e.g. Readings, assignments, exams, audio and video files)			●	●	▲		▲		▲	▲
Answer questions regarding copyrighted materials		●	●	●		▲			▲	
Create web pages			●	●	▲	▲	▲	▲	▲	▲
Create and advise on use of graphics			●	●	▲	▲		▲	▲	
Advise on web standards, policies and guidelines; Provide templates, sample pages, banners, etc.; Assist in publishing web pages	●				▲			▲	▲	▲
Check out equipment										
▪ Laptop (* Out of building use)		●	●		▲	▲			▲	▲*
▪ PC on cart				●						
▪ LCD Projector (* Out of building use)		●	●	●		▲			▲	▲*

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▪ Overhead Projector				●		▲			▲	▲
▪ Document Camera				●						
▪ Digital Camera (Still / video)		●	●	●		▲		▲	▲	
▪ iPod		●	●			▲				
▪ PC / LCD Projector cart				●					▲	
▪ DVD player / TV cart				●				▲	▲	
▪ VCR / TV cart				●					▲	
▪ Audio cassette recorder/player				●				▲	▲	
▪ MP3 audio recorder/player				●					▲	
▪ Headset		●							▲	
Train / Assist in using										
▪ Adobe Acrobat	●		●			▲			▲	
▪ Adobe Photoshop	●		●			▲			▲	
▪ Adobe Dreamweaver	●		●			▲			▲	
▪ Adobe Flash	●		●							
▪ Adobe InDesign	●									
▪ Impatica	●		●			▲				
▪ MS Office Suite	●		●			▲			▲	
▪ Respondus			●							
▪ SAS (+ online reference)	● ⁺					▲	▲			
▪ SPSS						▲	▲	▲		
▪ MiniTab Statistical Software								▲		
▪ GIS										▲
▪ Blackboard	●		●			▲			▲	▲
▪ CampusNet	●									
▪ Email	●					▲			▲	▲
▪ PeopleSoft	●									
▪ Survey Software	●					▲				
▪ Wimba Classroom / Voice			●							
Provide training and support for podcast / vodcast creation	●		●			▲			▲	
Advise regarding which tools would be appropriate to	●	●	●			▲			▲	▲

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use for developing course material										
Arrange for technology related training	●			●		▲			▲	▲
Help faculty learn presentation and other software programs	●		●			▲			▲	
Reserve a computer classroom / training room [±]	● [±]			● [±]	▲	▲		▲	▲	▲
Provide facility for video conferencing			●	●						▲
Assist faculty in use of video conferencing facility			●	●		▲				▲
Provide facility and/or training* to scan text and images (academic departments only [±])			●	●		▲		▲	▲	▲*
Help edit, digitize or convert formats of video and audio recording			●	●		▲		▲	▲	▲
Design and edit professional quality videos for DVD, VHS, or streaming				●		▲		▲	▲	▲
Arrange for digital photography			●				▲		▲	▲
Record classes, lectures and/or events in studio or on location			●	●				▲	▲	▲
Provide streaming video and audio hosting			●	●		▲		▲	▲	▲
Help create Teaching Portfolio		●				▲		▲		
Assist in improving teaching methods		●	●				▲	▲	▲	
Help integrate technology into teaching practices	●	●	●	●		▲		▲	▲	▲
Provide classroom assessment techniques		●	●							
Assist in locating items on CSU website(s)				●		▲	▲	▲	▲	
Assist in accessing or searching web ⁺ , library resources (e.g., Ohio Link, databases, CD, etc)				●					▲	
Help in finding grant opportunities for online course development			●							▲
Ensure that the technology-assisted materials and evaluation processes are accessible to students with disabilities.				●				▲		
Provide library instruction to online and face-to-face classes (*service provided by Law Library)				●				▲	▲*	
Consult, design, and implement standards-based TEC rooms				●						
Schedule class sessions in electronic classrooms				●						

The **Information Services and Technology (IS&T)** division is responsible for ensuring that Cleveland State University's information technology resources are aligned with the strategic priorities of the institution. We ensure that the IT services are dependable, easy to use, cost efficient and operate effectively. To that end, IS&T regularly processes performance criteria and obtains customer service feedback to improve internal and external process effectiveness. We develop effective IT policies, procedures and standards soliciting customer input regarding their substance and rationale. IS&T strongly advocates the use of and adherence to standards as a key step in providing a scaleable, common and affordable CSU computing environment. We support CSU's core missions of education, research, service and accessibility which can only be achieved by working in partnership with students, faculty and staff. We strive to be the IT services partner of choice, delivering customer focused quality services and support products that add value to CSU.

Rhodes Tower 1104

www.csuohio.edu/offices/ist/

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The **Center for Teaching Excellence (CTE)** was established to promote and encourage a culture of excellence in teaching and learning at Cleveland State University. They assist faculty at all levels of experience in improving and enhancing instructional delivery of all types. They have special interest in technology, and in the various forms of distance education.

Main Classroom, Rm. 212

www.csuohio.edu/offices/teachingexcellence/

Contact: Dr. William Beasley

216-687-5583

w.beasley@csuohio.edu

The **Center for eLearning** supports development of high quality online and blended programs and courses at Cleveland State University in order to expand opportunities for students to further their goals.

Faculty Services include:

- Instructional design consultations,
- Training in the learning management system (LMS), Blackboard,
- Brown Bag discussion series,
- Lecture capture options such as Mediasite and Camtasia Relay,
- Training in web conferencing tools for classroom learning,
- Media digitizing services,
- And social media tools (wiki & blogs, etc).

Rhodes Tower 201

www.csuohio.edu/elearning/

Contact: Center for eLearning Office

216-687-3960

elearning@csuohio.edu

Integrated Media Systems & Services (IMSS) is a division of the **Michael Schwartz Library** that provides students faculty and staff with services, equipment, and facilities to enhance the teaching and learning experience. IMSS offers a wide variety of multimedia services including video and audio recording services, DVD authoring and duplication, digital photographic services, streaming audio and video encoding and hosting, lecture capture and streaming, live webcasting of events, and graphic design and production. IMSS loans a variety of audiovisual and classroom technology equipment to faculty from our locations in MC310, BU18, and the Multimedia Services area on the third floor of the Michael Schwartz Library. The third floor Multimedia Services area also offers students and faculty access to computers equipped with scanners, image and video editing software, modern language software, audio editing software, and more. Students can checkout digital video and still cameras in the Multimedia Services department. The Michael Schwartz Library operates various instructional and collaboration rooms and spaces that can be scheduled, including: 32 seat LCLC classroom, 24 seat LCLC classroom, two flexible 28-seat laptop/presentation rooms, 24 seat movie viewing room, 4th floor student collaboration conference room, 3rd floor student presentation practice room, 3rd floor 25 seat Writers' Lab, and more. These facilities can be

used for presentations, meetings, limited class sessions, group webinars, library instruction, etc. IMSS manages eight Interactive Video Distance Learning (IVDL) classrooms on main, East, and West campuses, enabling faculty to teach via videoconference to multiple locations. IVDL technology is also a wonderful tool for virtually "bringing in" guest lecturers from almost anywhere in the world. IMSS staff consult, design, and manage the installation of standards-based Technology Enhanced Classrooms (TEC) on campus, with over 80 rooms upgraded to date. TEC systems can also be integrated into conference rooms, lecture halls, auditoriums and more. We also consult on non-standard custom audiovisual projects.

Rhodes Tower Building

library.csuohio.edu

Contact: Bruce Jeppesen

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The **Nance College of Business Administration** offers:

- High-quality, applied business education
- All the resources of a respected university, plus meaningful interaction with our local and regional business communities
- The best value for the money - Convenient, accredited, affordable, and connected

As we partner with other organizations to solve community issues, we are proud to strengthen the foundation for regional economic growth through cooperative corporate and community-based initiatives.

Monte Ahuja Hall, Rm. 420

1860 East 18th Street

www.csuohio.edu/business

Contact: Otis Gooden / Dean's Office

216-687-9256 / 3786

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The **College of Education and Human Services (COEHS)** offers 22 different undergraduate major or minor programs which lead to provisional teacher licensure in Ohio. The college also offers undergraduate human services majors in a number of areas, including nursing, sports manager, and exercise/fitness specialist. Graduate degree offerings include master's degrees in Curriculum and Instruction, School and Community Agency Counseling, Educational Administration, Adult Learning and Development, Community Health Education, Sports Management, and Exercise Science; Educational Specialist degrees in Administration and Counseling; and a doctoral degree in urban education.

Rhodes Tower 1416
www.csuohio.edu/cehs/
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The second largest of the University's seven colleges, the **College of Sciences and Health Professions** has more than 110 full-time faculty and enrolls more than 2,600 students. The College has five departments: Biological, Geological, and Environmental Sciences; Chemistry; Mathematics; Physics; Psychology; and one school, the School of Health Sciences.

The College also has a wide variety of academic programs including Ph.D. programs in Regulatory Biology and in Clinical Bioanalytical Chemistry, in collaboration with the Lerner Research Institute at the Cleveland Clinic Foundation and a Ph.D. in Adult Development and Aging, in collaboration with the University of Akron. The College also has a Doctor of Physical Therapy program. The College has 14 master's programs, and sixteen undergraduate degree programs focused on educating future researchers in both basic and applied science and health, clinicians in an array of health and social service professions, and teachers in mathematics and science. The College of Sciences and Health Professions is also home to the country's only Master's program in Diversity Management.

Note: On occasion, college service providers will work with faculty from other colleges on a case by case basis.

2351 Euclid Avenue
www.csuohio.edu/sciences/
Contact: Tony Carter
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The **College of Liberal Arts and Social Sciences (CLASS)** offers 26 undergraduate degree programs (with 8 interdisciplinary minors), and 18 undergraduate certificate programs. CLASS College offers 10 graduate degree programs and 3 graduate certificate programs. In addition, CLASS graduate and undergraduate research initiatives are supported by 8 centers that represent focused interests within the arts, humanities and social sciences. It is the mission of CLASS College to prepare students for a lifetime of challenges. Please take a few moments to explore our web site and discover the possibilities and experiences waiting for you in the College of Liberal Arts and Social Sciences at Cleveland State University.

Rhodes Tower 1822
www.csuohio.edu/class/
Contact: Dean's Office
216-687-3660
class@csuohio.edu

The Cleveland State University **Cleveland-Marshall College of Law** is located on the university's urban campus in downtown Cleveland. We have been training lawyers since our forerunners, the Cleveland Law School and John Marshall Law School were established in 1897 and 1916 respectively. Since becoming part of Cleveland State University in 1969, Cleveland- Marshall College of Law has enhanced its long- standing reputation in the region by recruiting and educating committed men and women who wish to serve and lead in communities dedicated to change and growth in Ohio and throughout the United States. The law school continues to enhance its national reputation and influence by recruiting and enrolling students from across the country, through its academic lecture series and Visiting Scholars Program, and through networking events with alumni across the United States and abroad.

1801 Euclid Avenue
www.law.csuohio.edu/
Contact: David Genzen
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The **Maxine Goodman Levin College of Urban Affairs**, Ohio's only College of Urban Affairs, is ranked among the top eight schools of urban affairs in the United States. The College is ranked second in the graduate specialty of city management and urban policy in *U.S. News and World Report's* 1998, 2002, 2005 and 2008 editions of "America's Best Graduate Schools" and 2008 edition of "America's Best Graduate Schools"

The College offers several undergraduate and graduate degree programs including Bachelor's, Master's and 5-Year combined Bachelor's and Master's Degrees. In addition, the college offers several degree completion programs with area community colleges, a Ph.D. program and dual degree programs which provide the opportunity to earn the Juris Doctor (J.D.) with a Master in Public Administration, Master of Urban Planning, Design, and Development and Master of Environmental Studies.

A focal point for community outreach and research, the College is home to the *Economic Development Quarterly (EDQ)*, the leading journal in the field of economic development.

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