



## Public Management Academy Cohort #2

**Cleveland State University - East Center**  
*All workshops from 8:30 a.m. - 4:00 p.m.*

### Quarter 1

Date	Course	Hours	Location
1/20/2011	Understanding Self & Others	6	East Center, Rm. 209
2/3/2011	Strategic Management	6	East Center, Rm. 209
2/17/2011	Public Sector Leadership/ Managing in Public Organizations	(3/3) 6	East Center, Rm. 209
3/3/2011	Quality & Reengineering Process	6	East Center, Rm. 209
3/16/2011 & 3/17/2011	Project Management	12	East Center, Rm. 209
3/31/2011	Performance Measurement	6	East Center, Rm. 209
	<b>Total Quarter Hours</b>	<b>42</b>	

### Quarter 2

Date	Course	Hours	Location
4/14/2011	Developing & Leading Teams	6	East Center, Rm. 209
4/28/2011	Survey & Research Data Collection/ Data Based Decision Making	(3/3) 6	East Center, Rm. 209
5/12/2011	Diversity & Emotional Intelligence	6	East Center, Rm. 209
5/26/2011	Managing Customer Relations/ Communication Skills	(3/3) 6	East Center, Rm. 209
6/8/2011 & 6/9/2011	Effective Presentations	12	East Center, Rm. 209
	<b>Total Quarter Hours</b>	<b>36</b>	

**Cleveland State University East Center Campus** ~ 34055 Solon Rd., Solon, Oh 44139  
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**Quarter 3**

<b>Date</b>	<b>Course</b>	<b>Hours</b>	<b>Location</b>
6/23/2011	Ohio Ethics Code/ Ethics & Integrity	(3/3) 6	East Center, Rm. 209
7/7/2011	Change Management	6	East Center, Rm. 209
7/21/2011	Facilitation Skills/ Influence Skills	(3/3) 6	East Center, Rm. 209
8/4/2011	Contract Management/ Employment law	(3/3) 6	East Center, Rm. 209
8/18/2011	Public Information Law/ Administrative Law	(3/3) 6	East Center, Rm. 209
9/1/2011	Negotiation & Conflict Resolution	6	East Center, Rm. 209
	<b>Total Quarter Hours</b>	<b>42</b>	

**Quarter 4**

<b>Date</b>	<b>Course</b>	<b>Hours</b>	<b>Location</b>
9/15/2011	Labor Relations	6	East Center, Rm. 209
9/29/2011	Budgeting	6	East Center, Rm. 209
10/13/2011	Government in Ohio	(3/3) 6	East Center, Rm. 209
10/27/2011	Capstone – Sustainable Communities	6	East Center, Rm. 209
12/1/2011	Project Presentations	12	East Center, Rm. 209
	<b>Total Quarter Hours</b>	<b>36</b>	

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