



College of Liberal Arts and Social Sciences

SCHOOL OF COMMUNICATION

COMMUNICATION MANAGEMENT

This Directory includes:

MANAGEMENT

HUMAN RESOURCES

TRAINING & DEVELOPMENT

HEALTH COMMUNICATION

MEDIATION

For intercultural see INTERNATIONAL DIRECTORY.

MANAGEMENT

CVS/ Pharmacy

Management Development Co-op/Intern Program

Apply on-line at www.careers-cvs.com

Check with CSU Career Services for on campus recruitment.

Enterprise Rent-A-Car

Management Training Program & Internships

Apply on-line at <http://erac.com>

Check with CSU Career Services for on campus recruitment.

Lesco, Inc.

Management Advancement Program

Contact Employment Specialist: (216) 706-9250 ext. 2972

Target (Stores) Corp.

Store Executive Intern

Apply on-line at <http://sites.target.com>

Check with CSU Career Services for on campus recruitment.

Walgreens

Retail Management Internships

Apply on-line at <http://www.walgreens.jobs>

Check with CSU Career Services for on campus recruitment.

HUMAN RESOURCES

Note: Most Human Resource positions require a degree in HR. Consider majoring or minoring in Human Resources, also known as Management and Labor Relations. See Department of Management & Labor Relations in CSU Nance College of Business Administration.

www.csuohio.edu/cba/mlr/index.html

Search CSU Careerline for Human Resources internships.

www.csucareerline.com

Intercontinental Cleveland

9801 Carnegie Ave.
Cleveland, OH 44106
(216) 707-4100

Fax: (216)707-4124

Contact Michelle Santilli, Recruitment & Retention Manger for intern opportunity in HR including training: michelle_santilli@interconti.com

www.careers.ichotelsgroup.com

Society for Human Resource Management

Cleveland SHRM

www.clevelandshrm.com

TRAINING & DEVELOPMENT

AmTrust Bank (Ohio Savings Bank)

Ohio Savings Plaza
1801 E. 9th St., Suite 200
Cleveland, OH 44114
(216) 696-2222
www.amtrust.com

Search web site for Learning/Performance Specialist positions. See School of Communication Internship Director for the Learning/Performance Manager's contact information.

American Society for Training and Development

www.astd.org
www.astdcleve.org

Cedar Point

One Cedar Point Dr.
Sandusky, OH 44870
(419) 626-0830

www.cedarpoint.com

Apply for Assistant Company Trainer.

Sterling Jewelers Inc.

375 Ghent Rd.
Akron, OH 44333
(330) 668-5000

www.sterlingcareers.com

See Training Department. See Internship Director for COM Alumni contact.

HEALTH CARE COMMUNICATION / PATIENT ADVOCACY

See HOSPITAL DIRECTORY.

Related Department names include:

Patient Advocacy Department

Patient Services

Patient and Physician Relations

Volunteer Services & Patient Representative

Hospital Ombudsman

Cleveland Clinic

9500 Euclid Ave.
Cleveland, OH 44195
(216) 444-2200
www.clevelandclinic.org

For *Health Communication/ Patient Advocate* internships contact Ann Biery, Program Manager, World Class Service at bierya@ccf.org
(216)444-9753

Patient Advocacy Certificate Program

CSU provides a National Certificate Program in collaboration with the Society for Health Care Consumer Advocacy (SHCA).

www.csuohio.edu/ce/programs/certificates.htm

Society for Health Care Consumer Advocacy

An organization of the American Hospitals Association.

www.shca-aha.org

For **Pharmaceutical Sales** see
HOSPITALS & HEALTH CARE DIRECTORY.

MEDIATION

Better Business Bureau

Dispute Resolution Specialist

2217 E. 9th St.
Cleveland, OH 44115

infor@clevelandbbb.org

<http://www.clevelandbbb.org/home/>

Bellaire-Puritas Neighborhood Development

14703 Puritas Ave.
Cleveland, OH 44135
(216) 671-2710

Fax: (216) 671-9868

Ian Heisey, Mediation Coordinator; ianh@bpdc.org

www.bpdc.org

There are 24 neighborhood development corporations operating through Cleveland Housing Network.

For information on other mediation positions visit www.chnnet.com/a_cdcd.html

Cleveland Mediation Center

2012 West 25th Center, Suite 906
Cleveland, OH 44113
(216) 621-1919

Fax: (216) 621-3202

Daniel Joyce, Executive Director

www.clevelandmediation.org

cmcmmediation@earthlink.net

For information about training:

(216) 621-1919 ext. 500

training@clevelandmediation.org

Conflict Resolutions Center of the West Shore

24700 Center Ridge Rd. #6

Westlake, OH 44145

(440) 808-1111

Fax: (440) 808-1112

Maureen Mizerak, Director: mizerk@dellepro.com

Equal Employment Opportunity Commission

1660 West 2nd St. Suite 850

Cleveland, OH 44113

(216) 522-4794, Cornie E. Bell

Long Term Care Ombudsman

2800 Euclid Ave, Suite 207

Cleveland, OH 44115

Nancy Kaufman; (216) 696-2719 ext. 158,

nkaufman@ltco.org

Mary Hopewell, (216) 6696-2721 ext. 123

Long Term Care Ombudsman provides Assistant Living Facilities and Nursing homes.

www.ltco.org

Martin Luther Kind High School

W.A.V.E. Conflict Resolution Program

Peer Mediation Training

(216) 2432-4605

Damon Deal: Ddeal93@yahoo.com

Northcoast Conflict Solutions

7007 East Sprague Rd. Suite 1

Independence, OH 44131

(440) 262-3700

www.nscmediation.com

MEDIATION RESOURCES

Association for Conflict Resolution

www.ACRnet.org

Association of Family and Conciliation Courts

www.afccnet.org

Center for Applied Conflict Management

302 Bowman Hall

(330) 672-3143

Fax: (330) 672-3362

<http://dept.kent.edu/cacm>

Mediation Association of Northeast Ohio

www.manomEDIATE.org

National Association for Community Mediation

www.nafcm.org

Ohio Mediation Association

www.mediation.org

Ohio Commission on Dispute Resolution & Conflict Management

<http://disputeresolution.ohio.gov/>

Ohio Association of Regional Long Care Ombudsman

www.oarlco.org