



MISSION STATEMENT

To provide compassionate, quality health and medical care.

VISION STATEMENT

Adams County Hospital, with its hometown feeling, is to be a rural leader in the delivery of a widening range of efficient, medical services and continued support to our community, families, and patients.

KEY VALUES

- **Hometown Feeling** – Our friendly, family-oriented staff understands there is no substitute for a caring approach in providing accessible healthcare, and through collaboration, communication and integration, we work as trusted partners with the community to ensure an appropriate environment for healing.
- **Customer Satisfaction** – We place the needs of the patient first, exceeding customer expectations, by empowering staff to deal with situations so the patient is the most important person every time, every encounter.
- **Dedicated Attitude** – We are committed, responsible individuals, showing initiative, follow through, pride, volunteering, involvement in all aspects of work and its appreciation, multitasking and a sense of belonging while seeking personal and hospital-wide best.
- **Strive to Be The Best** – We maintain professionalism through continuing education, staying competent and keeping dedicated and positive attitude. High personal and hospital standards maintaining values and ethics and accepting no less while working as a team to seek constant achievements allows us to show our pride and know the rewards of total success.
- **Compassionate** – We desire to attend to, provide for, protect and meet our customer's needs with genuine, non-judgmental concern.
- **Loyalty** – We make a commitment to work together for the people outside and within our organization by being faithful, lawful, sincere, moral, trustworthy, fair and honest in a confidential manner.
- **Teamwork** – We work together to accomplish a common goal.
- **Affordability** – We provide the highest quality care at reasonable prices with payment terms to fit the patient's ability to pay in a timely manner.

Approved by the Board: September 5, 2000
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